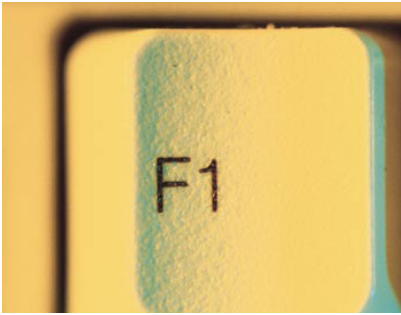


Support resources: Always available 24/7



Press F1...

When you have a how-to question, **press F1 first** to open the help file and access information about your current screen.

Search Knowledgebase...

Knowledgebase, updated daily, has answers to your how-to questions and resolutions for your software issues. Find answers at <http://www.blackbaud.co.uk/support/knowledgebase/kb.aspx>



Use the forums...

Ask questions and share ideas with other users at <http://www.blackbaud.co.uk/forums/>

Subscribe to the support newsletters — http://www.blackbaud.co.uk/resources/newsletters/bbe_newsletters.aspx

Read the customer support guide — <http://www.blackbaud.com/support/support.aspx>