

## Support Resources: Always Available, 24/7



press F1...

When you have a how-to question, **press F1 first** to open the help file and access information about your current screen.

search Knowledgebase...

**Knowledgebase**, updated daily, has answers to your how-to questions and resolutions for your software issues. Find answers at <http://kb.blackbaud.com>.



use the forums...

Ask questions and share ideas with other users at <http://forums.blackbaud.com>.

Subscribe to the support newsletters — <http://subscribe.blackbaud.com>  
Read the customer support guide — <http://supportguide.blackbaud.com>