Minimum System Requirements

This document lists the minimum system infrastructure required to run your Blackbaud system. Blackbaud recommends the purchase of top-of-the-line equipment when possible and that organizations budget for continual upgrades to their system. Please note that system requirements are subject to change, so make sure you have the latest information before making any purchases.

In addition to the following requirements, Blackbaud strongly recommends the purchase and scheduled use of a tape or archival backup solution. The Blackbaud Management Console includes a backup utility to make or schedule backups while the database engine is running. Blackbaud recommends regular testing of your backups to ensure reliability.

**Note:** If you are running any of our version 7 education products including but not limited to **The Education Edge** or **Blackbaud Student Information System**, please refer to the Minimum System Requirements for our education products.

**The Financial Edge**

<table>
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<th>standalone/workstation minimum requirements</th>
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| **operating system** | Windows XP Professional (32-bit), SP2 is required; SP3 is supported.  
Windows XP Professional (64-bit), SP2 is required.  
Windows Vista (32-bit and 64-bit), SP1 and 2 are supported.  
Windows 7 (32-bit and 64-bit). SP1 is supported.  
Note: Home editions of Windows operating systems are not supported.  
Note: Windows Vista and Windows 7 are not compatible when running a combined build of **Accounting for Nonprofits 6** (**Student Billing**, **Payroll**, etc.) and **The Financial Edge 7**.  
Note: Support for **Student Billing 6** and **Payroll 6** ended September 30, 2008. |
| **processor (CPU)** | 1.7GHz Intel Pentium IV equivalent or faster |
| **memory (RAM)** | 1 GB minimum |
| **disk space** | 1 GB minimum for program and system files; plus 500 MB free disk space for processing activities.  
Note: For standalone workstations, use the Disk Space chart under Database Server Requirements to estimate the disk space needed for database files. |
| **display** | SVGA (800 x 600 resolution; 256 colors) minimum, 16-bit color or better recommended. |

<table>
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<th>database server minimum requirements</th>
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| **operating system** | Windows Server 2003 (32-bit and 64-bit). SP1 is required; SP2 is supported.  
Windows Server 2008 (32-bit and 64-bit). SP2 is supported.  
Windows Server 2008 R2 (64-bit). SP1 is supported.  
Note: Domain controllers, Small Business Servers, NT 4.0 Server, and peer-to-peer networks are not supported. |
| **SQL server** | SQL Server 2005 (Express, 32-bit, and 64-bit) is compatible with **The Financial Edge 7.6** and higher. SP3 is required with **The Financial Edge 7.80** and higher. SP4 is supported.  
SQL Server 2008 (Express, 32-bit, and 64-bit) is compatible with **The Financial Edge 7.77** and higher. SP1 is required with **The Financial Edge 7.80** and higher. SP2 and 3 are supported.  
SQL Server 2008 R2 (Express, 32-bit, and 64-bit) is compatible with **The Financial Edge 7.82** and higher. SP1 is required.  
Note: SQL Server 2005, 2008 and 2008 R2 are not compatible when running a combined build of **Accounting for Nonprofits 6** (**Student Billing**, **Payroll**, etc.) and **The Financial Edge 7**.  
### WebPortal workstation minimum requirements

**browser**
- PCs: Internet Explorer 7, 8, and 9. Latest version of Firefox.
- Macintosh: Latest version of Firefox.
- Minimum screen resolution 1024x768.

**internet connection**
An internet connection is required to use WebPortal. A broadband (DSL or cable) or faster connection is recommended.

**web server minimum requirements**
- Windows Server 2008 (32-bit and 64-bit) installed with IIS 7.0 (in 32-bit mode).
- Windows Server 2008 R2 (64-bit) installed with IIS 7.5 (in 64-bit mode).

**Note:** Domain controllers, Small Business Servers, NT 4.0 Server, and peer-to-peer networks are not supported.

**Note:** Separate web and database servers are recommended.

**Note:** The Financial Edge client needs to be installed on the WebPortal web server.

### Processor (CPU)
- 3.0GHz Pentium IV equivalent or better

### Memory (RAM)
- 1 GB minimum

### Disk space
- 2 GB minimum for program and system files

### Internet connection
If the web application is accessed via the Internet, Blackbaud recommends using a high-speed Internet connection.
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| security | Blackbaud recommends securing your web server with Secure Socket Layer (SSL) or equivalent technology to prevent unauthorized access to transmitted data.  
**Note:** Blackbaud is not responsible for the installation, configuration, and testing of any web security measures. Blackbaud assumes no responsibility for the security of your web server and any adverse consequences resulting from security issues. Blackbaud software does not establish or modify security on the web server. Refer to [http://www.microsoft.com](http://www.microsoft.com) for specific security measures and NTFS permissions needed by Windows Server 2003, 2008 and 2008 R2 and IIS. |

### Accounting Forms/Blackbaud Forms

With the optional module *Accounting Forms*, you can print accounting forms (including checks, statements, invoices, and purchase orders) on blank paper. You can print checks according to your bank’s specifications on standard blank check stock. An HP LaserJet series printer that supports Magnetic Ink Character Recognition (MICR) is required to print checks. For more information, visit [http://www.blackbaud.com/blackbaud-forms](http://www.blackbaud.com/blackbaud-forms)

Blackbaud *Forms* provides computer forms (such as checks, statements, and purchase orders) and envelopes specifically designed for use with *The Financial Edge*. Blackbaud forms are guaranteed to align correctly and can be customized to your organization’s specifications, using your logo, special inks, and print styles. Pre-printed forms from other suppliers are not guaranteed to align properly and are not supported by Blackbaud.

### F9

For F9 system requirements, visit [http://www.f9trialhosting.com/downloads/F9SystemRequirements.aspx](http://www.f9trialhosting.com/downloads/F9SystemRequirements.aspx)

### ABM


### PaperSave


### CounterPoint

For CounterPoint system requirements, visit [http://www.synchronics.com/products/cpsql_sysreq.htm](http://www.synchronics.com/products/cpsql_sysreq.htm)

### School Store Manager/Point of Sale

Blackbaud’s *School Store Manager* includes Microsoft’s Retail Management System (RMS) Store Operations™ and version 1.2 is compatible with *Student Billing 6* and *Student Billing 7*. Both versions of Student Billing are supported with RMS 1.3 and 2.0. However RMS version 1.3 and 2.0 is only supported with *Student Billing 7* if it does not integrate with RMS for *The Raiser’s Edge 7*. QuickSell 2000 is not supported with *Student Billing 7*. If you plan to use *School Store Manager* with *Student Billing 7*, convert to Retail Management Systems before converting to *Student Billing 7*.

*Point of Sale 7* includes Retail Management System Store Operations™ and is compatible with *The Raiser’s Edge 7* (see *The Raiser’s Edge* system recommendations for specific compatibility requirements). *Point of Sale 6* includes QuickSell 2000™ and is compatible with *The Raiser’s Edge 6*. Microsoft Dynamics *Point of Sale 2009* is not supported for *The Financial Edge*. For Retail Management Systems Store Operations™ and QuickSell 2000™ system requirements, visit [http://www.microsoft.com](http://www.microsoft.com). If you use SQL Server 2005 and have *School Store Manager*, you must activate ad-hoc querying.
### Other Compatibility Information

#### third-party software
The following third-party software is included with *The Financial Edge* installation:
- Microsoft SQL Server 2005 Express with SP3
- Microsoft SQL Server 2005 Backwards Compatibility Components
- Jet 4.0
- Microsoft .Net Framework Version 2.0.50727
- Microsoft Data Access Components 2.8
- Windows Installer 3.1
- Microsoft XML3 Components
- Microsoft XML4 Components
- Adobe Acrobat Reader 5.0.5
- Visual Basic for Applications (optional module)
- Crystal Decisions Crystal Reports for Blackbaud version 8.5 Standard (one user license for *The Financial Edge*; Crystal Reports Professional is supported, but not included).
- Crystal Reports XI-viewer is installed to view custom reports within *The Financial Edge* that were written in Crystal XI.

**Note:** Microsoft Office 2003, Office 2007, or Office 2010 is required to use the Microsoft Integration features.

Microsoft offers different licensing models for customers to license SQL Server 2005/2008/2008 R2. Each model is designed to meet specific customer needs. For Web applications, Microsoft recommends a separate Processor license for each processor used by the SQL Server instance. It includes access for an unlimited number of users or devices to connect to the SQL Server instance from either inside or outside the firewall. You do not need to purchase additional Server Licenses or Client Access Licenses (CALs) when licensed under the per processor model.


**Note:** Blackbaud does not support case sensitive collation sequences with SQL Server.

#### electronic funds transfer
The optional module *Electronic Funds Transfer* allows you to process direct debits and credit card transactions to your *Accounts Payable* bank account.

Supported bank EFT formats for the United States:
- U.S. bank standard EFT format

Supported bank EFT formats for Canada:
- Bank of Nova Scotia (Scotiabank) format
- CIBC 1464 standard format
- CPA 1464 format (default)
- EFT Canada Excel format
- National Bank 1464 standard format
- Royal Bank 1464 format
- Toronto Dominion 1464 standard format

Supported bank EFT formats for Australia:
- Australia bank standard EFT format

Supported bank EFT formats for New Zealand:
- BNZ bank standard EFT format
- ANZ bank standard EFT format

#### email
MAPI-compliant (a Microsoft email standard) email system is required.

**Note:** Some vendors do not fully implement the MAPI standard. Blackbaud cannot guarantee these products will work with email features in *The Financial Edge*. Blackbaud has tested compatibility with Microsoft Outlook 2003, 2007 and 2010 only.

#### mail merge
Microsoft Word versions 2003 Professional, 2007, and 2010 are supported.

#### printers
Reports and forms in Blackbaud products have been specifically designed and tested with HP LaserJet laser
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| server-based computing ("thin-client" technology) | The Financial Edge is compatible with Windows Server 2000 Terminal Services, Windows Server 2003 Terminal Services, Windows Server 2008 and 2008 R2 Remote Desktop Services and Citrix hosting solutions. These thin-client technologies provide complete access to Blackbaud applications over low-bandwidth connections (dial-up, 56K, ISDN) from low-end legacy PCs or from computers running non-supported operating systems such as Macintosh or OS/2. In these environments, all application processing occurs on a single, centralized server. For information on Microsoft Terminal or Remote Desktop Services, visit [http://www.microsoft.com](http://www.microsoft.com). For information on Citrix, visit [http://www.citrix.com](http://www.citrix.com). To determine your hardware requirements, Citrix suggests a pilot setup and the use of performance tools to measure the impact that users, applications, and location have on setup. Consult with qualified information systems professionals when implementing this technology. |

printers. The Financial Edge does not support dot matrix printers.