The following pages list the minimum system requirements Blackbaud suggests for each of the Blackbaud Online Campus Community 6.64 components. For a more in-depth technical configuration of Blackbaud NetCommunity, read the Blackbaud NetCommunity Configuration Overview under Support, How-to Documentation on our website. Please contact your Blackbaud account manager if you do not have access to this information.

Unless otherwise noted below, all Blackbaud NetCommunity 6.64 system requirements apply to Blackbaud Online Campus Community 6.64.

Note: System requirements are subject to change. Before you make any purchase or installation decisions, ensure you have the latest system requirements and check for third-party compatibility information in Knowledgebase. If you use multiple Blackbaud products, refer to the system requirements for each product; the total requirements may be different from what is listed below.

Blackbaud Online Campus Community

Blackbaud NetCommunity database server

| general | If you install the Blackbaud NetCommunity database on a separate database server, please refer to the Blackbaud NetCommunity 6.64 system requirements for the database server. If you install the Blackbaud NetCommunity database on the same database server as The Raiser’s Edge, The Education Edge, or Blackbaud Student Information System, please review the system requirements for each product and review your configuration with a Blackbaud representative. |

Blackbaud NetCommunity web server

| general | Blackbaud Online Campus Community, as it relates to the NetConnection add-on with Blackbaud NetCommunity, requires its own web server. Please refer to the Blackbaud NetCommunity system requirements for the web server. Note: Due to requirements of The Education Edge and Blackbaud Student Information System, you must install the Blackbaud Online Campus Community on a separate web server from NetClassroom and Faculty Access for the Web. |
| disk space | 1.5 GB minimum for Blackbaud NetCommunity program, system, core components, and database management console files; plus 50 MB for the workstation deployment files, which can be installed in a different location. Additional space is required for the database. |

Blackbaud Software Compatibility

Blackbaud software requirements

| The Education Edge™ | Blackbaud Online Campus Community 6.64 is compatible with The Education Edge 7.84. Please refer to The Education Edge system requirements. Limited testing conducted with The Education Edge 7.82, and any issues encountered with The Education Edge 7.82 will require upgrading to The Education Edge 7.84. To allow you to edit login credentials for Faculty Access for the Web and NetClassroom users in The Education Edge when neither are installed, contact Blackbaud Support to obtain the appropriate access. Blackbaud Online Campus Community 6.64 is not compatible with the SQL Server 2005 Express versions of The Education Edge. |
Blackbaud Student Information System™ | Blackbaud Online Campus Community 6.64 is compatible with Blackbaud Student Information System 7.84. Please refer to Blackbaud Student Information System system requirements. To allow you to edit login credentials for Faculty Portal and Student Portal users in Blackbaud Student Information System when neither are installed, contact Blackbaud Support to obtain the appropriate access. Blackbaud Online Campus Community 6.64 is not compatible with the SQL Server 2005 Express versions of Blackbaud Student Information System.

NetClassroom | Blackbaud Online Campus Community is compatible with NetClassroom 7.84. Please refer to The Education Edge system requirements. NetClassroom is required when you enable selected integrated features in Blackbaud Online Campus Community. Please refer to the Blackbaud Online Campus Community User Guide for more information. Limited testing conducted with NetClassroom 7.82, and any issues encountered with NetClassroom 7.82 will require upgrading to NetClassroom 7.84.

Faculty Access for the Web | Blackbaud Online Campus Community is compatible with Faculty Access for the Web 7.84. Please refer to The Education Edge system requirements. Faculty Access for the Web is required when you enable selected integrated features in Blackbaud Online Campus Community. Please refer to the Blackbaud Online Campus Community User Guide for more information. Limited testing conducted with Faculty Access for the Web 7.83, and any issues encountered with Faculty Access for the Web 7.83 will require upgrading to Faculty Access for the Web 7.84.

Blackbaud NetCommunity™ | Blackbaud Online Campus Community 6.64 is compatible with Blackbaud NetCommunity 6.64 or higher. Blackbaud Online Campus Community does not support the U.K. version of Blackbaud NetCommunity. Please review the Blackbaud NetCommunity 6.64 system requirements.

The Raiser’s Edge™ | Blackbaud Online Campus Community requires The Raiser’s Edge 7.92. Please refer to the Blackbaud NetCommunity system requirements for The Raiser’s Edge module requirements. Limited testing conducted with The Raiser’s Edge 7.91, and any issues encountered with The Raiser’s Edge 7.91 will require upgrading to The Raiser’s Edge 7.92.

Requirements Disclaimer

System requirements are based on information available on the last updated date. They are published only as a guide and relate solely to Blackbaud software.

Performance and response times are affected by many factors related to hardware (such as RAM, processor speed, and hard disk subsystem performance), network configuration (such as NIC performance, cable type, topology, operating system, parameters, and traffic), and the database (such as size, number of concurrent users, and the type of activities each user performs). In addition, network and workstation operating systems, third-party software products, and our own products are continuously updated with new features and options, which often place greater demands on hardware.

Blackbaud recommends the purchase of top-of-the-line equipment when possible and that organizations budget for continual upgrades to their system.

Blackbaud staff may provide limited informal guidance based on information made available. However, neither these system requirements nor our staff’s guidance constitute a guarantee of compatibility, outcome, or performance. We encourage organizations to consult their own systems staff or outside technical experts to ensure appropriate results. Comprehensive technical consulting services are available through Blackbaud. Under a separate consulting arrangement, our consultants evaluate the installation of all Blackbaud applications and recommend optimal hardware and system configuration options. For more information, email solutions@blackbaud.com.