

CUSTOMER SPOTLIGHT

Catholic Charities of Oklahoma City



"I needed Financial Edge NXT™ to be faster and cleaner, and Blackbaud's product development team asked me specific questions to figure out how to do that. I knew I was totally influencing the development of Financial Edge NXT. It was almost like I was putting my name on it."

—Rebecca David,
Finance Director

Catholic Charities of Oklahoma City provides help and hope through the Catholic tradition of service to Central and Western Oklahoma. For more than 100 years, Catholic Charities of Oklahoma City has served as a stabilizing force in the community, providing critical and necessary services to those in need.

Catholic Charities of Oklahoma City Transitions from Financial Edge™ to Financial Edge NXT

Catholic Charities of Oklahoma City first chose Blackbaud for its integrated fundraising and relationship management and nonprofit accounting solutions—Raiser's Edge™ and Financial Edge. "Integration means less work," explained Rebecca David, finance director at Catholic Charities of Oklahoma City. "When we were working in separate solutions, we were having to manually enter in batches. With Raiser's Edge and Financial Edge working together, it's easier to reconcile the two components at the end of every month."

When Blackbaud first released Financial Edge NXT in 2015, Rebecca knew she wanted it for her organization, even though the initial release included limited functionality. As an early adopter of the new solution, Rebecca played a key role in providing feedback to the product development team and influencing new features and updates.

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Catholic Charities of Oklahoma City is powered by:

- ▶ **Financial Edge NXT**
- ▶ **Raiser's Edge**
- ▶ **Blackbaud Merchant Services™**

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development team asked me specific questions to figure out how to do that,” Rebecca said. “I knew I was totally influencing the development of Financial Edge NXT. It was almost like I was putting my name on it.”

As the finance director at Catholic Charities, Rebecca’s role is to provide financial integrity for the organization. She saw Financial Edge NXT as the tool to help her do that: “Financial Edge NXT won’t let us do unethical, untruthful things. It’s going to keep us honest, and it’s going to show everything we did. We can’t hide anything.”

According to Rebecca, integrity goes with the transparency. And transparency means compliance, being COA accredited, and successfully completing audits. She wants to be able to paint her donors an honest, accurate picture of how their money is being used.

“It is not enough for us to say to our donors that we are

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being good stewards of their money,” Rebecca explained. “You have shown them in financials, in the 990, in the audit. Financial Edge NXT is what allows us to stay transparent, ethical, and compliant.”

Financial Edge NXT also helps Rebecca and her team save time. “I love to be able drill down with just a click. I can easily drill down into an invoice and know what the cost for something was without having to switch modules,” Rebecca said.

Rebecca also loves having the ability to work from anywhere. Over the holiday season last year, a snow storm shut down the organization’s server for several days, but Rebecca and her team were able to keep working from home since Financial Edge NXT is cloud-based.

By transitioning to Financial Edge NXT, Catholic Charities of Oklahoma City has been able to maintain financial integrity of the organization thereby sustaining donors over time.

