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@GivingTues

## Rachel Hutchisson

#### Director of Corporate Citizenship and Philanthropy, Blackbaud

As member of the #GivingTuesday advisory team, Rachel works to spread the word about the movement. She launched a new website on #GivingTuesday 2013 for small-to-mid-sized business called <a href="https://www.businessDoingGood.com">www.businessDoingGood.com</a>.







## Blackbaud's Involvement



#### **Reporting Giving Data**

- 2011 2012 (inaugural #GivingTuesday): 53% increase in giving
- 2012 2013: 90% increase in giving
- 2013 2014: ?



#### **Amplifying the Message Worldwide**

- United States, United Kingdom, Australia, Canada...
- #GivingTuesday: Connected Learning webinar series



#### **Educating Nonprofits and Small Businesses on How to Get Involved**

www.BusinessDoingGood.com: A free, practical resource focused on helping small to mid sized businesses incorporate give-back programs into their organizations.





**Ceverydayhero** www.everydayhero.com: The next generation of online giving platform that is transforming how people give to causes they care about most, by tracking total giving effort: effort, voice, community, and money.

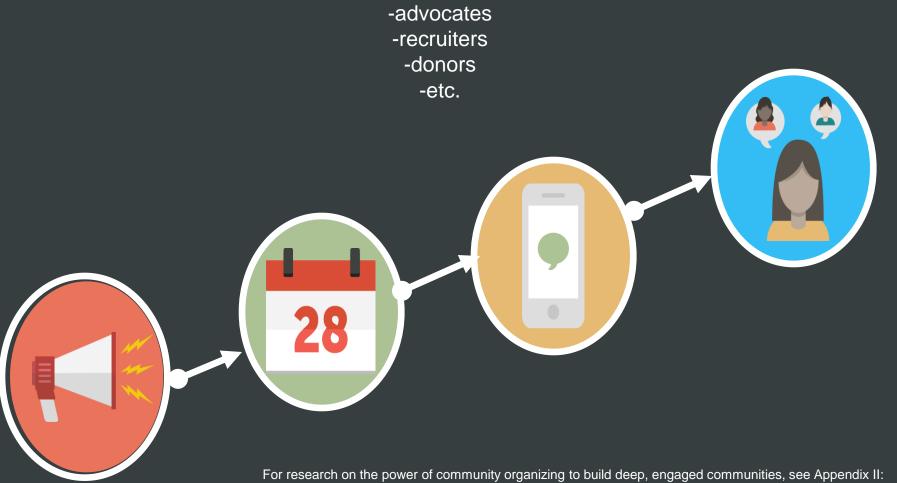


## NationBuilder Tip 1:

Build a true engagement ladder for your supporters, well beyond one-time giving.

Organizing works and this is the foundation.

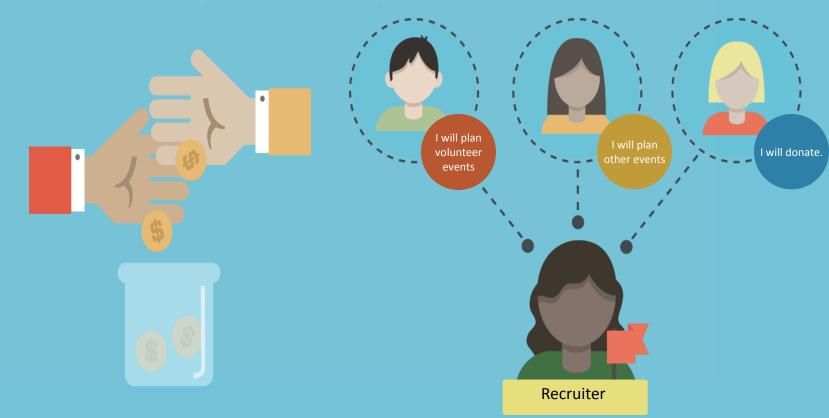
Giving Tuesday is an opportunity to move individuals up the engagement as:



Research

#### NationBuilder Tip 2: Get your network to do it for you.

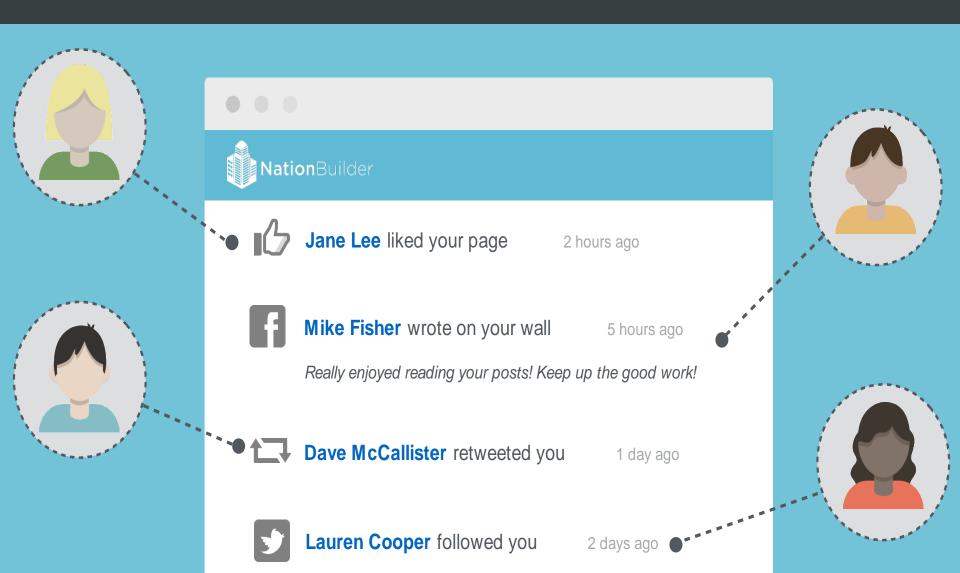
- Identify your organization's advocates and recruiters
- Leverage peer-to-peer outreach and personal network
- · Task supporters with making an ask on your org's behalf



#### Tip 2b: Identify Advocates and Recruiters

Find the supporters responsible for bringing their networks and friends to your cause.

Identify high influence supporters and their personal networks.



# Tip 3: Give Advocates Resources to Be Effective

Equip your advocates with the organizing tools and resources they need to share, recruit, and grow your network.

- Personal fundraising pages
- Text capability
- Social share information
- User submitted events
- Subnations



#### **PEOPLE**

Dynamic profiles of all your people with info captured from anywhere. Includes followups & targeting.



#### **FINANCES**

Customizable secure donation pages with goal tracking, social sharing, and personal fundraising



#### **WEBSITE**

Tools for advocates include personal fundraising pages, user submitted events. blog pages, comment forums, and others



#### COMMUNICATIONS

Email & text blasting, deeply integrated social media, tex capability, and social share.

# NationBuilder Tip 4: Encourage authenticity and real relationship-building

Find the supporters responsible for bringing their networks and friends to your cause. Identify high influence supporters and their personal networks.



#### Mike Fisher

32 year old male • mikefisher@email.com

Facebook message • Tweet

Entrepreneur, coffee lover, rock climber

id: 15 nb: @mikef

& Last contacted by Lauren Cooper



mikefisher@email.com

2 received emails • 4 email blasts



(323) 234 5678

5 text blasts • 1 received call









## #GivingTuesday.for.Nonprofit.

Tips.on.how.to.set.&.reach.fundraising.goals.





Joleen Ong, Marketing & Publications Director, NTEN Twitter: @joleendearest & @NTENorg

#### **Set Measurable Goals**







- # of new donors
- # of monthly donors
- % of renewed donations
- # of increased donation amounts
- # of new subscribers
   & social media
   followers



**Underscores importance of maintaining database!** 



#### Repeat,.repeat.





Principle.of.effecEve.repeEEon.—.Increases.your.impact.&. effecEveness.when.communicaEng..

## **Enlist.Your.Evangelists.**





#### **Encourage Friendly Competition**

THE TEAM: \$15,899 TOTAL RAISED SO FAR











# Share best practices & give credit where it's due!











## Demonstrate.Impact.



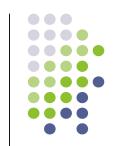


The @NTENorg still has scholarships to its #14NTC annual conference in DC. I was one and it changed my life. Apply: nten.org/ntc/scholarshi...



1:07 PM - 28 Jan 2014

## Go Full Circle, On Multiple Channels





Helps to build trust & ensure repeat donations. See NTEN's final report: <a href="http://bit.ly/NTENFundraising2013">http://bit.ly/NTENFundraising2013</a>



## Don't.Forget!.





#GivingTuesday'is'a'bigger" movement'for'the'honprofit" sector,'share'the'spotlight"

Dona2ons'are'investments'in" your'organiza2on,"treat" donors'with'respect"

Support'does'hot'always" have'to'financial"



## Panthera's Stats:

- Leading big-cat conservation organization
- Created in 2006, today a \$12M a year org
- Staff of 60 (12 in headquarters)
- **200** projects, across 75 countries
- Ensuring a future for wildlife through science and conservation action
- We do this with the support of the public and our 4,000 + donors

# What Panthera Did on GT 2013:

- First, Year 1, 2012 we had no goals!
  - // But was a huge success //
- 2013 we were prepared
  - Used 2012 as benchmark
- Learned that having a MATCH for the day was great
- Email blast one week before asking people to pledge ahead of time
  - 110 people responded, 75% donated
- One email blast on Monday as a reminder
- Three emails blasts on the day simple message
  - Morning reminder
  - Mid-day thank you for the overwhelming response
  - Early evening "it's not too late, 5 hours remain"
- Facebook / Twitter / Widgets / Animoto videos
  - Double your impact
- Thank you email with amount raised, with LOTS of praise



# Panthera's Results:

- Total Online Donations: 502(
  - ∅ 6,700 site visitors though
- Amount Raised (online): \$100,000(

  - \$500K for 2012 (unique)
- Amount Raised from MD: \$413,613(
- Donations driven by email
- Total Raised: \$515,000(

DOUBLE YOUR DONATION FOR WILD CATS

**#GI₩ING**TUESDAY



# Tips for Goal Setting

- If'first'year,'set'a'goal'that'is'reasonable'based'on'who'you'are'
  - Look'at'past'fundraising'successes,'list'of'contacts'
  - Be'creaJ ve'O'is'it'just'a'\$'goal?'AcJ ons?''
- Use'2012'as'a'goal'to'surpass'
  - Double'down!'
- Know'your'audience'and'donors'
  - Would'a'donor/group'provide'a'match?'
  - What'moJ vates'them?'
  - // Is'it'just'digital,'in@erson,'or'both?'
- Develop'a'simple,'key'message'
  - Tell'an'authenJ c'story'that'is'core'to'who'you'are'
- Develop'a'clear'J meline'for'acJ ons'taken'based'on'current' or'projected'capabiliJ es'
- Don't'be'afraid'to'try'new'things,'and'expand'upon'next'
  year'





## Thank!You

Twitter:!@pantheracats

Facebook:!!www.facebook.com/pantheracats www.panthera.org