With Blackbaud MobilePay, your nonprofit can process credit and debit cards anywhere, anytime. Whether you're at an offsite event or away from the office, all you need is a wireless or data connection to ensure that you never miss a payment again.

Plus, Blackbaud MobilePay integrates seamlessly with Blackbaud Merchant Services™—so you pay the same low rate on every transaction, regardless of the credit card type, with no set-up fees, hidden fees, or mobile processing expenses.

Get started in a few simple steps.
To accept credit card payments on your mobile phone or tablet, simply download the free Blackbaud MobilePay app from the Apple® App Store® or Google Play™ store. Once you have registered for Blackbaud Merchant Services, you can easily connect your iPhone®, iPad®, iPod®, or Android® phone or tablet to Blackbaud MobilePay.

Manually enter credit card data, or swipe credit cards with a complimentary card reader (which plugs into your device’s headset jack or connects via the Apple Lightning® adapter).*

Once data is captured, the app processes the payment instantly without storing sensitive credit card information on your mobile phone or tablet. Your donors have the option to receive a personalized email acknowledgment that includes the donation amount. You can also resend acknowledgements, if needed.

*Two credit card readers will be provided at no cost. Additional card readers are available upon request.
Add up your savings.

Credit card transactions are processed with Blackbaud Merchant Services, and you pay the same rate for all transactions and all card brands (Visa®, MasterCard®, Discover®, American Express®, and JCB cards).

Simplify your recordkeeping.

Blackbaud Merchant Services automatically disburses and reconciles your Blackbaud MobilePay transactions with your other payments. This saves you significant time on reporting and enables you to track individual transactions in real time. From within the Blackbaud Merchant Services web portal, you can run reports that link transactions to your constituents as well as the mobile phone or tablet on which they were taken.

Integrate with your fundraising software.

Blackbaud MobilePay integrates with Blackbaud software, including Blackbaud Luminate Online and Blackbaud TeamRaiser. Staff and volunteers can use it to accept one-time and recurring credit card donations and registration payments. Payment information is then matched with the existing constituent details stored in Blackbaud Luminate Online and Blackbaud TeamRaiser; or, if the contact does not already exist in the system, a new constituent record is created.

Blackbaud MobilePay also integrates with the RE:Event® module and mobile app, so that registration payments processed in RE:Event sync with your Raiser’s Edge® database.

In addition, Blackbaud MobilePay data can be imported into most other Blackbaud solutions. Since Blackbaud Merchant Services processes all transactions, you don’t have to manage multiple vendor accounts.

Protect your donors and your organization.

Blackbaud MobilePay immediately encrypts and stores all credit card information on our secure servers. In addition, Blackbaud’s Risk Management Team proactively monitors transactions and screens for fraud.

To streamline your payment processing, contact solutions@blackbaud.com.