

a Blackbaud Company

FY2010 *donor*Centrics™ Index of Higher Education Fundraising Performance

April 2011

Presented by Shaun Keister, Ph.D.



Index Methodology

- 35 public and 36 private institutions
- Actual donor transactions, not survey responses
- Cash payment basis, not pledges
- Does not include:
 - Soft credits
 - Matching gift payments



Participating Private Institutions

Allegheny College

Brown University

Case Western Reserve University

CMU - Tepper School of Business

College of Saint Benedict

Colorado School of Mines

Columbia University

Cornell University

Creighton University

Darden Business at UVA

Dartmouth College

Gettysburg College

Gustavus Adolphus College

Harvard Medical School

Johns Hopkins University

Loyola University Chicago

Luther Seminary

Massachusetts Institute of Technology

Rensselaer Polytechnic Institute

Rice University

Saint Catherine University

School of the Art Institute of Chicago

Smith College

Southern Methodist University

Syracuse University

The College of William and Mary

The Principia

Union College

University of Chicago

University of Chicago - Booth School

University of Miami

University of Richmond

University of San Diego

Valparaiso University

Vanderbilt University

Yale School of Management



Participating Public Institutions

Anderson School at UCLA

Carleton University

Indiana University Foundation

Iowa State University Foundation

Kent State University

McMaster University

Michigan State University

North Carolina State University

Ohio University

Oklahoma State University

Oregon State University

Purdue University

Queen's University

Rutgers University Foundation

Ryerson University

The Ohio State University

The Pennsylvania State University

University of Alberta

University of Arizona

University of California, Berkeley

University of Delaware

University of Georgia

University of Houston

University of Iowa Foundation

University of Maryland

University of Michigan

University of North Carolina

University of North Carolina-Greensboro

University of North Carolina-Wilmington

University of South Dakota

University of Toronto

University of Virginia

University of Western Ontario

University of Wisconsin

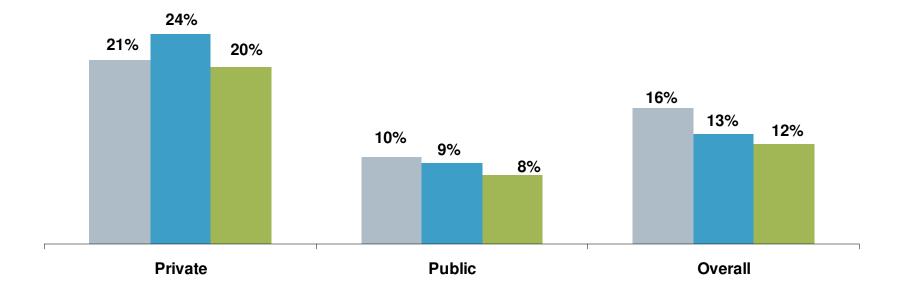
York University Foundation

Overall Giving



Median Donor Participation Rates

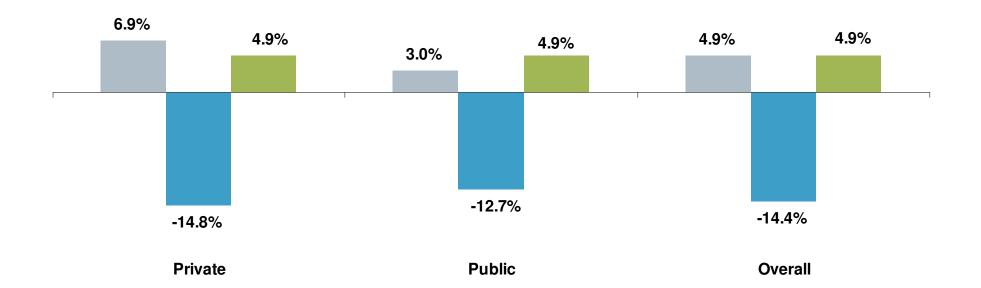






Median Change in Revenue

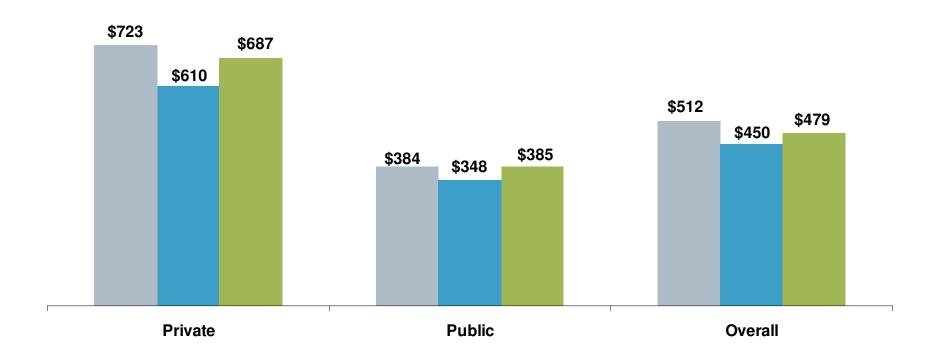






Median Revenue per Donor

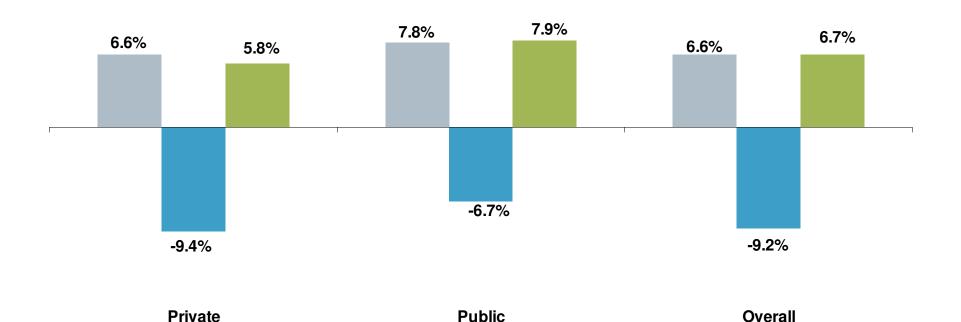






Median Change in Revenue per Donor

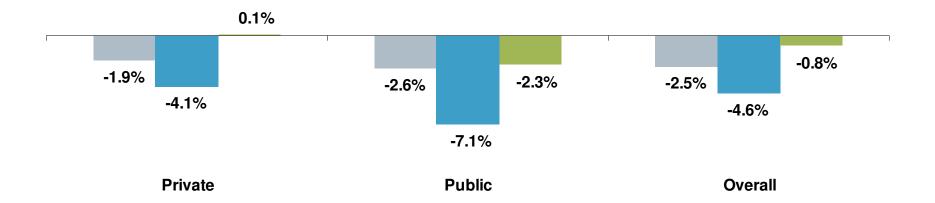






Median Change in Donor Counts







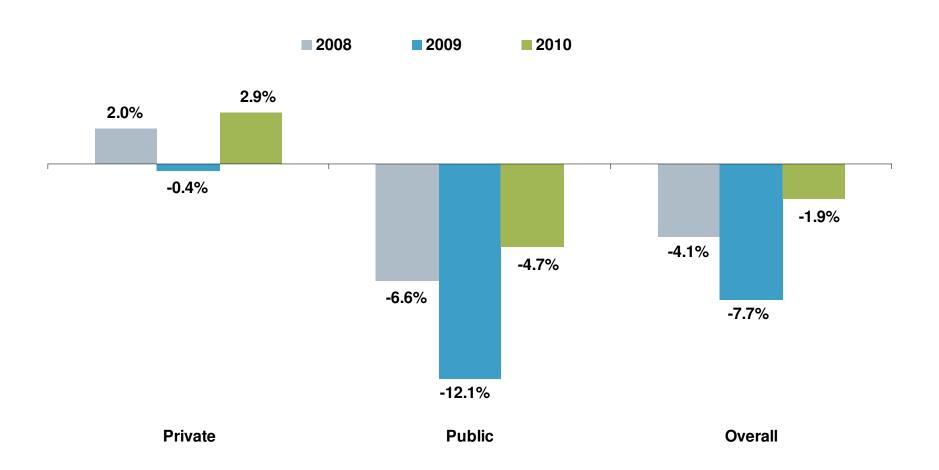
Poll

1. Donor/Revenue Performance Current Fiscal Year

Acquisition



Median Change in New Donors





Median Revenue per New Donor

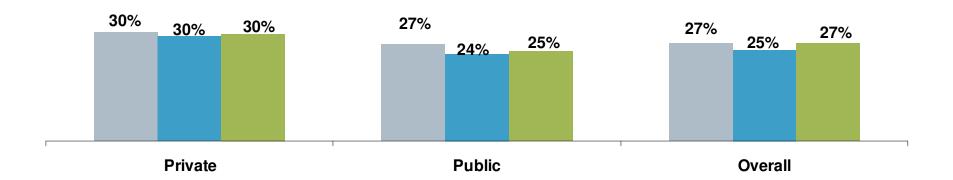






Median New Donor Retention Rate







Poll

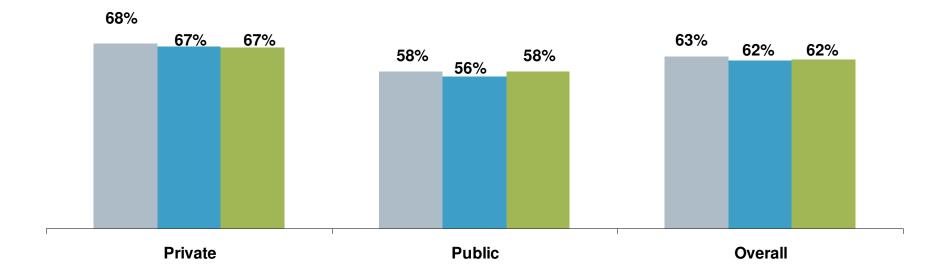
2. Acquisition Performance Current Fiscal Year

Retention



Median Donor Retention Rates

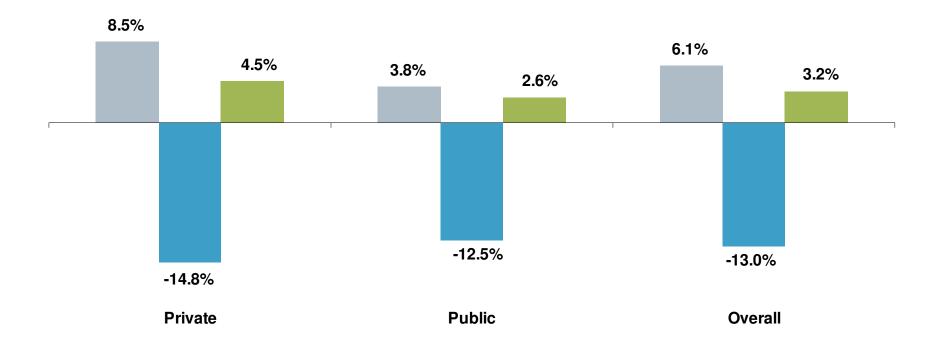






Median Change in Retained Donor Revenue

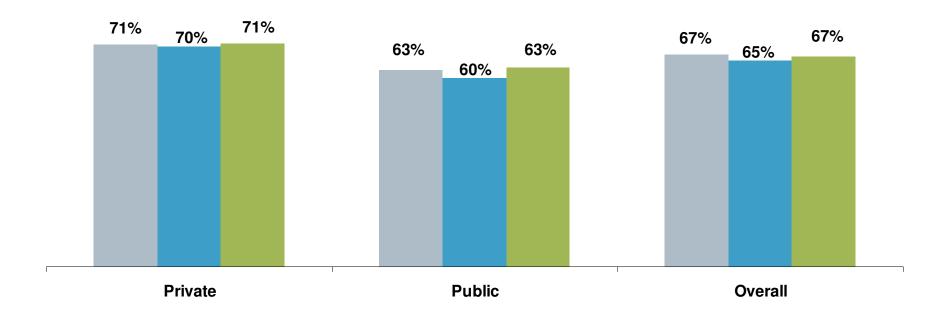






Median Multi-Year Donor Retention Rates





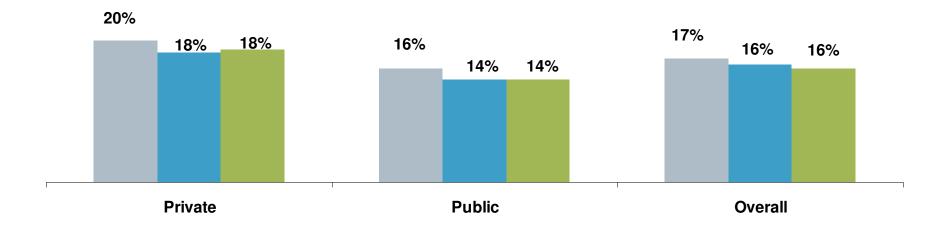


Reactivation



Median Donor Reactivation Rates

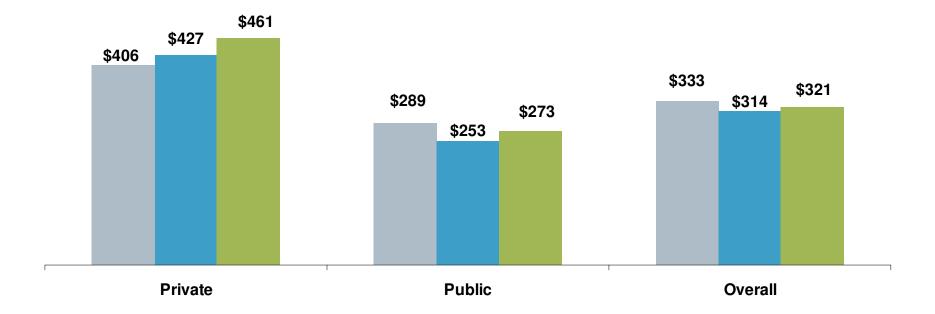






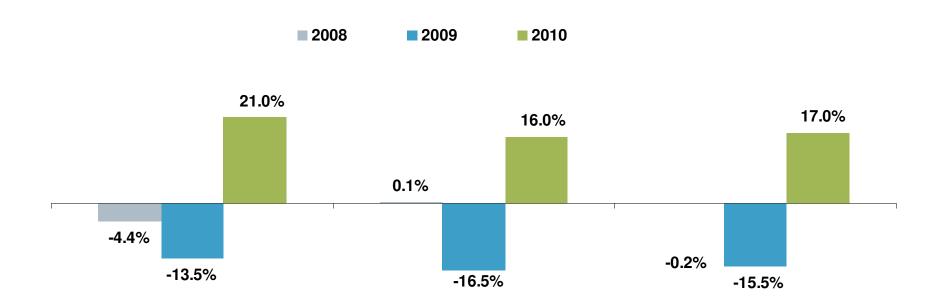
Median Revenue per Reactivated Donor







Median Change in Reactivated Donor Revenue



Private Public Overall



Polls

- 3. 2012 Annual Giving Investment
- 4. 2012 Annual Giving Goals



donorCentrics 2011 season – coming soon!

- Look for your Participation packet in the mail early May
- Sign up, submit data and fill out surveys by July 31st, and receive an ice cream party for your team!





donorCentrics 2011 season – coming soon!

- Benchmarking groups for Professional Schools:
 - Business Schools
 - Law Schools
 - Medical Schools
- Specialized groups:
 - Faith-based Schools
 - Women's Schools
 - Science and Technology Schools
 - Military Academies
- Specialized constituency:
 - Parents

Questions & Comments

Target Analytics a Blackbaud Company

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