

The Raiser's Edge Homepage & Dashboards Wednesday – August 19, 2009

Please silence your phone line by
pressing ***6** or **mute** on your phone

There will be an opportunity at the end of the
session for you to un-mute your phone for the Q and A

Please do not place the call on hold

The Raiser's Edge
Homepage & Dashboards
Wednesday – August 19, 2009

Blackbaud Representative:

Ron Rivers – **Solutions Engineer**

Agenda



- Welcome and Introductions
- Organizational Tools Available on the Homepage
- Standard Workflow Procedures
- Customizing the Home Page
- Adding Basic Functions to your Favorites
- Creating & Organizing Favorites
- Creating Dashboards
- Q & A Session

Organizational Tools Available on the Homepage

The screenshot displays the 'The Raiser's Edge' software interface. The window title is 'The Raiser's Edge' and the user is logged in as 'Welcome Ron Rivers'. The interface includes a navigation sidebar on the left with options like Home, Records, Query, Export, Reports, Mail, Batch, Admin, Config, Scanning, NetSolutions, Dashboard, Data Health Center, Web Services, and Plug-Ins. The main content area features a 'Customize Home Page' section with a 'Quick Find Constituent' search bar. Below this, there are two sections: 'Favorites' and 'Action Reminders'. The 'Favorites' section contains various folders and reports such as 'Constituents', 'Action List & Reports', 'Favorite Reports', and 'Misc'. The 'Action Reminders' section is a table with columns for 'Follow-up?', 'Complete', 'Date', 'Category', 'Action Type', 'Constituent/Event/Appeal', 'Phone', 'Email', and 'Solictor Name'.

Follow-up?	Complete	Date	Category	Action Type	Constituent/Event/Appeal	Phone	Email	Solictor Name
<input type="checkbox"/>	<input type="checkbox"/>	03/18/2009	Mailing	Brochure Request	Bruce Willis	898-234-0987	bruce@aol.com	Crenshaw, Ellen
<input type="checkbox"/>	<input type="checkbox"/>	03/18/2009	Meeting	Follow-Up Facility Visit/Tour	Ronald Rivers	843-216-6200	ron.rivers@blackbaud.com	Tidwell, Andrea
<input type="checkbox"/>	<input type="checkbox"/>	03/18/2009	Phone Call	Follow-Up	Kathleen Bently	404-864-2522	KatBently@yahoo.com	Hernandez, Robert
<input type="checkbox"/>	<input type="checkbox"/>	03/18/2009	Meeting	Initial Facility Visit/Tour	Joseph Ames	205-566-1254	JPdiresta@net.com	Hensley, Cole
<input type="checkbox"/>	<input type="checkbox"/>	03/18/2009	Phone Call	Return Referral	Warren Buffett	619-402-5589	wbuffett@comcast.net	Ames, Joseph
<input type="checkbox"/>	<input type="checkbox"/>	03/18/2009	Phone Call	New Request	Dan Mombrea	843-224-9325	dan.mombrea@blackbaud.com	Anderson, Matthew
<input type="checkbox"/>	<input type="checkbox"/>	03/18/2009	Meeting	Initial Facility Visit/Tour	Susan Keating	987-795-1675	skeating@roadrunner.com	Andrews, Allison

Organizational Tools Available on the Homepage

The Raiser's Edge

File Edit View Go Favorites Tools Help

Back Forward Open in separate window

Welcome Ron Rivers

Customize Home Page Refresh Cancel

(Build 5026)
Blackbaud Demo

Home
Records
Query
Export
Reports
Mail
Batch
Admin
Config
Scanning
NetSolutions
Dashboard
Data Health Center
Web Services
Plug-Ins
Help

Donor Giving Analysis As of 03/20/2009 10:58:35 AM

	# Donors	Total
Repeat	35	\$41,185.00
Increased	47	\$3,809,265.00
New	6	\$6,550.00
Recovered	5	\$3,225.00
Decreased		
	93	\$3,860,225.00

Recent Major Gifts List (\$5000+) As of 03/20/2009 11:26:02 AM

Gift Date	Constituent Name	Amount	Fund
12/12/2009	Martin A. Schultz	\$65,000.00	SCIENCE CENTER FURN
12/12/2009	Scripps Howard Foundation	\$65,000.00	SCIENCE LAB EQUIP
11/19/2009	Allen J. Roy	\$5,000.00	Natural Disaster Relief Fund
11/19/2009	Ira M. Rosenberg	\$50,000.00	ACQUISITION
11/19/2009	Ginger Rosenberg	\$5,000.00	2009 Annual Fund
11/15/2009	Mary Beth Richardson	\$5,000.00	Playground Site
11/15/2009	The Reading Corner	\$5,000.00	Natural Disaster Relief Fund
10/25/2009	Campbell A. Phan	\$1,000,000.00	SCIENCE
10/25/2009	Chad Patterson	\$5,500.00	Building Fund
10/25/2009	Lane A. Pembroke	\$1,000,000.00	LAB
09/25/2009	Mia Patras	\$5,000.00	Playground Site

Appeal Package Response As of 03/20/2009 11:28:43 AM

Appeal	No. Solicited	No. Gifts	Total Gift Amt.
2009 Direct Mail Appeal	1063	17	\$7,435.00

Package	No. Donors	No. Solicited	No. Gifts	Total Gift Amt.
Post Card to General Public	5	362	9	\$1,835.00
Major Donor Letter w/Follow Up Visit	3	48	5	\$4,250.00
Letter to Active Constituents	3	583	3	\$1,350.00

Solicitor Performance Graph As of 03/20/2009 11:41:46 AM

Solicitor	Amount
Andrews, Allison	\$100
Bach, Julie	\$4,500
Hunter, Earl	\$1,000
Miller, Cynthia	\$1,000
Sinclair, Anne	\$4,800

Welcome to The Raiser's Edge 7

Standard Workflow Procedures

Folders

The screenshot shows the 'The Raiser's Edge' application window. The interface includes a menu bar (File, Edit, View, Go, Favorites, Tools, Help), a navigation bar (Back, Forward, Open in separate window), and a sidebar with various tool icons (Home, Records, Query, Export, Reports, Mail, Batch, Admin, Config, Scanning, NetSolutions, Dashboard, Data Health Center, Web Services, Plug-Ins). The main content area is titled 'Welcome Ron Rivers' and contains a 'Quick Find Constituent' search box, a 'Favorites' section with a tree view of folders, and an 'Action Reminders' table.

In the 'Favorites' section, the 'Daily Standard Workflow' folder is highlighted with a red oval. Other folders include Constituents, Action List & Reports, Favorite Reports, and Misc.

The 'Action Reminders' table displays the following data:

Follow-up?	Complete	Date	Category	Action Type	Constituent/Event/Appeal	Phone	Email	Solicitor Name
	<input type="checkbox"/>	03/18/2009	Mailing	Brochure Request	Bruce Willis	898-234-0987	bruce@aol.com	Crenshaw, Ellen
	<input type="checkbox"/>	03/18/2009	Meeting	Follow-Up Facility Visit/Tour	Ronald Rivers	843-216-6200	ron.rivers@blackbaud.com	Tidwell, Andrea
	<input type="checkbox"/>	03/18/2009	Phone Call	Follow-Up	Kathleen Bently	404-864-2522	KatBently@yahoo.com	Hernandez, Robert
	<input type="checkbox"/>	03/18/2009	Meeting	Initial Facility Visit/Tour	Joseph Ames	205-566-1254	JPdiResta@net.com	Hensley, Cole
	<input type="checkbox"/>	03/18/2009	Phone Call	Return Referral	Warren Buffett	619-402-5589	wbuffett@comcast.net	Ames, Joseph
	<input type="checkbox"/>	03/18/2009	Phone Call	New Request	Dan Mombrea	843-224-9325	dan.mombrea@blackbaud.com	Anderson, Matthew

Standard Workflow Procedures

Batch Gift Entry

Batch 715

File Edit View Gift Constituent Favorites Tools Help

Save and Close

Constituent Na...	Amount	Date	Campaign	Fund	Package	Appeal	GL post date		Field	Value
*		03/20/2009	Annual Campaign	2009 Annual Fund		2009 Direct Mail Appeal	03/20/2009	Not Posted	First Name	Robert
Rivers, Ronald	\$100.00	03/20/2009	Annual Campaign	2009 Annual Fund	Letter to Active Constituents	2009 Direct Mail Appeal	03/20/2009	Not Posted	Last Name	Hernandez
Mombrea, Dan	\$75.00	03/20/2009	Annual Campaign	2009 Annual Fund	Letter to Active Constituents	2009 Direct Mail Appeal	03/20/2009	Not Posted	Address Address Lines	1834 Bairds Cove
Bently, Kathleen	\$250.00	03/20/2009	Annual Campaign	2009 Heart Program	Letter to Active Constituents	2009 Direct Mail Appeal	03/20/2009	Not Posted	Address City	Charleston
Hernandez, Robert	\$5,000.00	03/20/2009	Annual Campaign	2009 Annual Fund	Major Donor Letter w/Follow Up Visit	2009 Direct Mail Appeal	03/20/2009	Not Posted	Address Type	Home
Roy, Allen	\$5,000.00	03/20/2009	Annual Campaign	2009 Annual Fund	Major Donor Letter w/Follow Up Visit	2009 Direct Mail Appeal	03/20/2009	Not Posted	Address ZIP	29414-5824
									Birth date	03/14/1950
									Deceased	<input type="checkbox"/>
									Marital status	Married

Commit Gift Batch

1: General | 2: Payments | 3: Recurring Batch

Step 1: Enter general information

Validate batch before committing

Create gift query of committed gifts

Create a new batch of exceptions

Create control report | Detail | Preview | Print

Delete batch after committing

Automatically apply gifts to pledges and recurring gifts

Only apply gifts to pledges and recurring gifts with the same fund(s)

Batch Statistics

Running number of gifts:	5	Number of matching gifts:	0
Running amount:	\$10,425.00	Matching gift amount:	\$0.00
Created on:	03/20/2009 2:56:50 PM	Times committed:	0
Last changed on:	03/20/2009 3:13:27 PM	Last committed on:	
Created by:	Ron Rivers		

< Back | Next > | Cancel | **Commit Now**

Press F8 for constituent window.

Gift 1 of 5 | Running Total: \$10,425.00 | Hidden columns exist

Standard Workflow Procedures

Acknowledgement Letters

The screenshot displays the Blackbaud software interface for generating donor acknowledgement letters. A dialog box titled "Weekly Donor Thank You Letters-conditional amount" is open, showing various configuration options. The "Include..." section is set to "All records". Under "Include Gifts with these Dates", "Date to use" is set to "Gift date" and "Date" is set to "This week". In the "Soft Credit Gifts To" section, "Donor" is selected. The "Include these Constituents" section has "Inactive constituents" and "Constituents with no valid address" checked. Under "Credit Matching Gifts To", "MG Company" is selected. The "Create" checkbox is checked, and "Constituent" is selected in the dropdown menu. The "Export..." and "Merge..." buttons are circled in red. The background shows a list of constituents with columns for "Follow-up?", "Complete", "Date", and "Action".

Follow-up?	Complete	Date	Action	Contact	Solicitor Name	
	<input type="checkbox"/>	03/18/2009	Meeting	Initial Facility Visit/Tour	Joseph Ames	Hensley, Cole
	<input type="checkbox"/>	03/18/2009	Phone Call	Return Referral	Warren Buffett	Ames, Joseph
	<input type="checkbox"/>	03/18/2009	Phone Call	New Request	Dan Mombrea	Anderson, Matthew

Standard Workflow Procedures

Mailing Labels

The screenshot displays the Blackbaud software interface. A 'Mailing Labels' dialog box is open, showing options for creating labels. The 'Include...' button is circled in red, and the label 'Gifts for 'This Week'' is highlighted. The background shows a navigation menu on the left and a list of action reminders at the bottom.

Mailing Labels Dialog Box Options:

- Org. Address: 1: General
- Segment: 2: Fields to Include
- PostalSaver: 3: Filters
- Format: 4: Attributes
- Ind. Address: 5: Ind. Address
- Create for: Constituents, Relationships, Honor/Memorials, Participants
- Include...: **Gifts for 'This Week'**
- Form type: Avery® 5161 (1 x 4, 2 Across, 10 Down, Laser Address)
- Form font: Times New Roman
- Font size: 10
- Start printing in Row: 1
- Column: 1
- Head of Household Processing: Mail only to constituents marked 'Head of Household', Mail to first constituent found, Mail to both constituents separately
- Include these Constituents: Inactive constituents, Deceased constituents, Constituents with no valid address
- Create output query

Action Reminders Table:

Follow-up?	Complete	Date	Details
<input type="checkbox"/>	<input type="checkbox"/>	03/18/2009	
<input type="checkbox"/>	<input type="checkbox"/>	03/18/2009	
<input type="checkbox"/>	<input type="checkbox"/>	03/18/2009	Phone Call Follow-Up
<input type="checkbox"/>	<input type="checkbox"/>	03/18/2009	Meeting Initial Facility Visit/Tour
<input type="checkbox"/>	<input type="checkbox"/>	03/18/2009	Phone Call Return Referral

Standard Workflow Procedures

Post to General Ledger

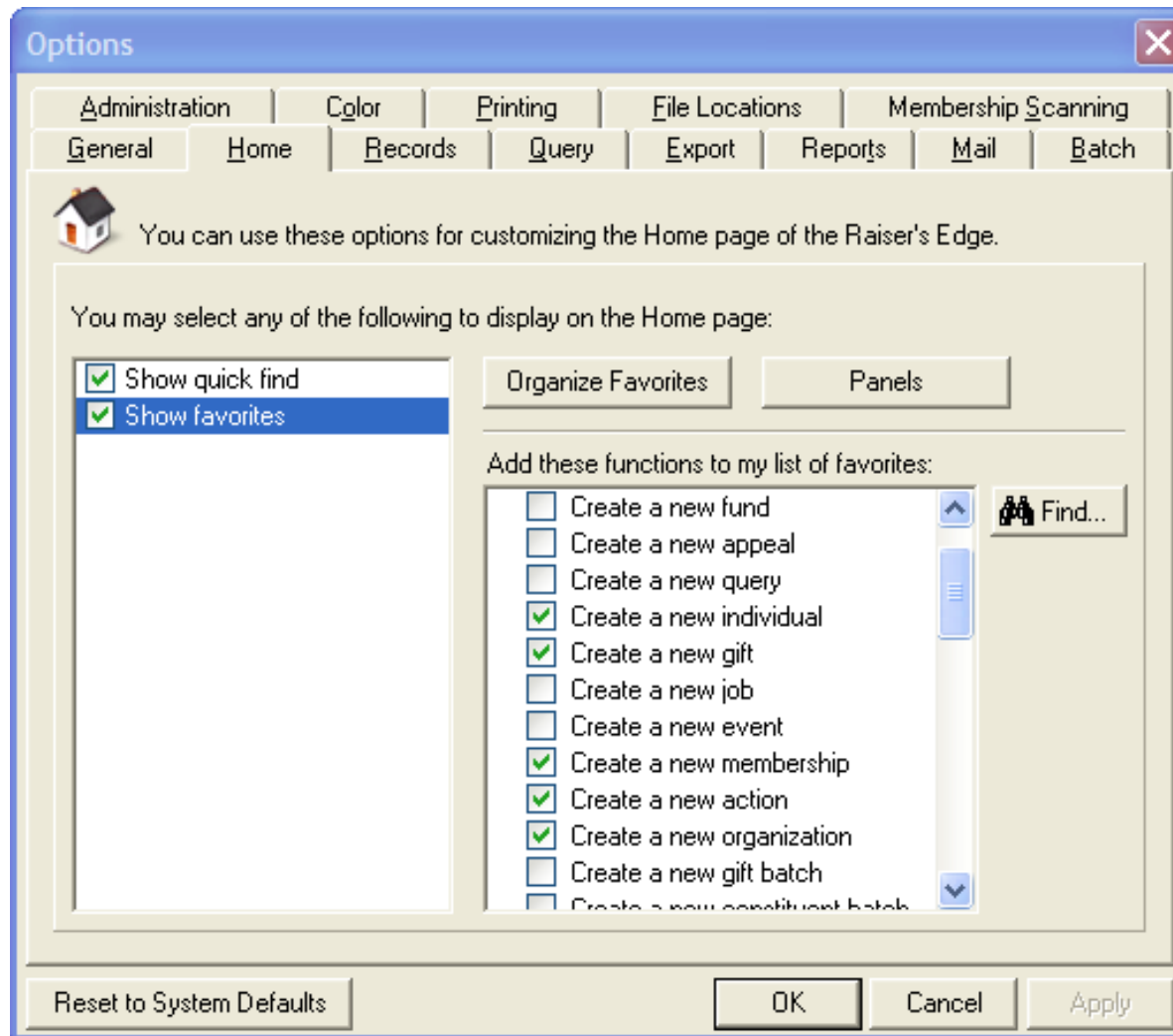
The screenshot displays the 'The Raiser's Edge' web application interface. On the left is a blue navigation sidebar with icons for Home, Records, Query, Export, Reports, Mail, Batch, Admin, Config, Scanning, NetSolutions, Dashboard, Data Health Center, Web Services, and Plug-Ins. The main content area is titled 'Administration' and contains a list of administrative tasks such as System Statistics, Import, Globally Add Records, Globally Change Records, Globally Delete Records, Globally Write Off Pledges, Convert Pledges To Recurring Gifts, Post to General Ledger, Duplicate Constituents, Merge Constituents, Drop Lapsed Members, Security, Queue, and Blackbaud Analytics. A modal dialog box titled 'Post to General Ledger' is open in the center. It has tabs for 'General', 'Gifts', and 'Format'. The 'General' tab is active. The dialog contains the following options:

- What do you want to do?**
 - Run the General Ledger pre-posting report
 - Post Gifts to the Financial Edge
 - View gifts posting to closed accounting periods
- What do you want to do with the transactions?**
 - Post to the Financial Edge (Journal Code: The Raiser's Edge)
 - Create an export file (C:\Documents and Settings\RonR\X\Desktop\Posting.csv)
 - Post the transactions in: **Detail**
 - Use default journal reference
 - Use journal reference from Configuration
- Miscellaneous Information**
 - Group the transactions by: **Batch**
 - Create exception query of gifts to be posted to closed accounting periods
 - Create exception report (Preview, Print)
 - Create control report (Preview, Print)

Buttons at the bottom of the dialog include '< Back', 'Next >', 'Cancel', and 'Post Now'. A red arrow points to the 'Post Gifts to the Financial Edge' radio button. Below the dialog, a section titled 'Post to General Ledger' provides a description: 'Post to General Ledger - This creates a file of gifts to be posted to Blackbaud's General Ledger. It also creates export files you can send to other programs. For more information, see Posting to General Ledger. Want to know more about how to set up the integration?' The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time 4:01 PM.

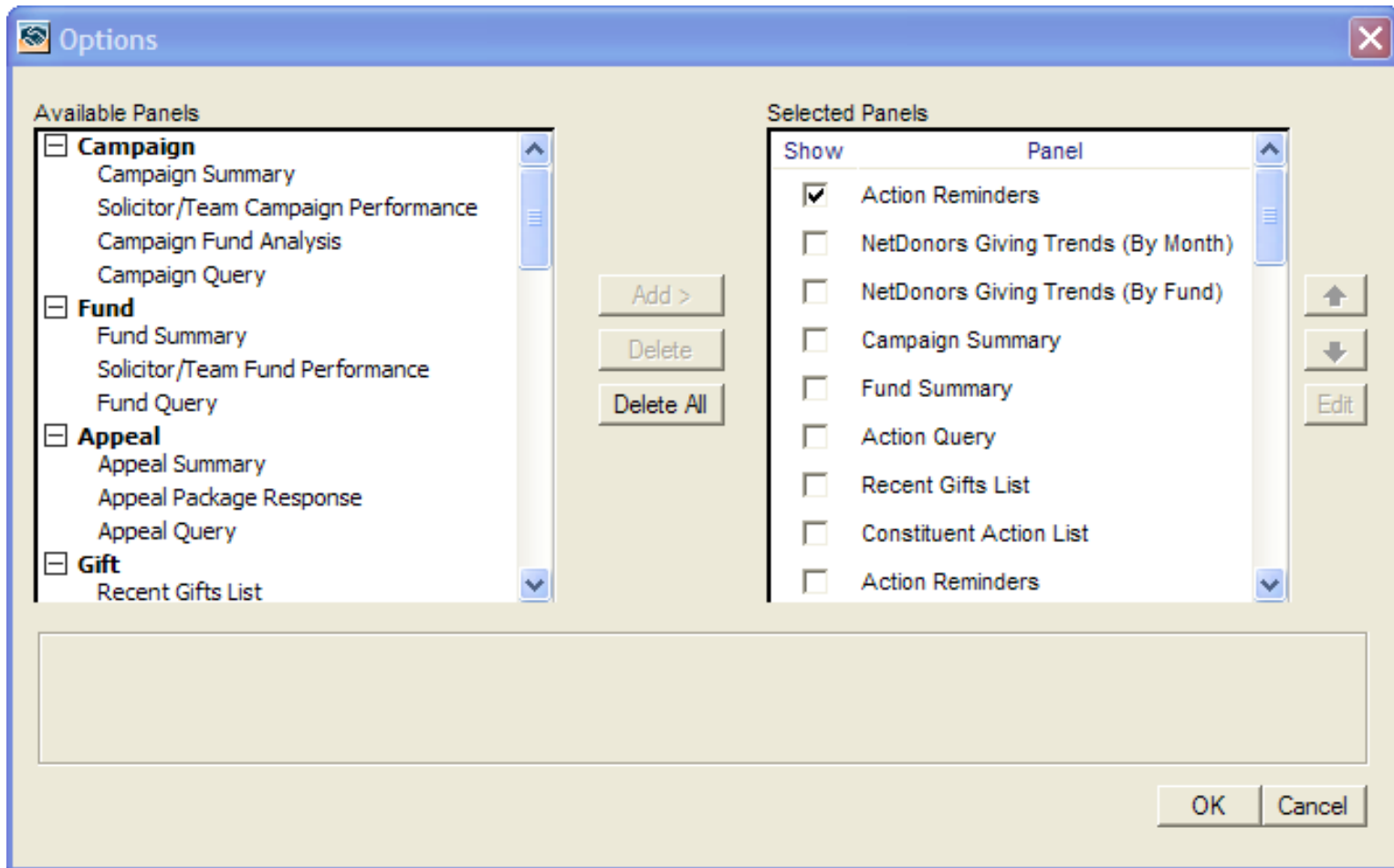
Customizing the Home Page

Basic Functions



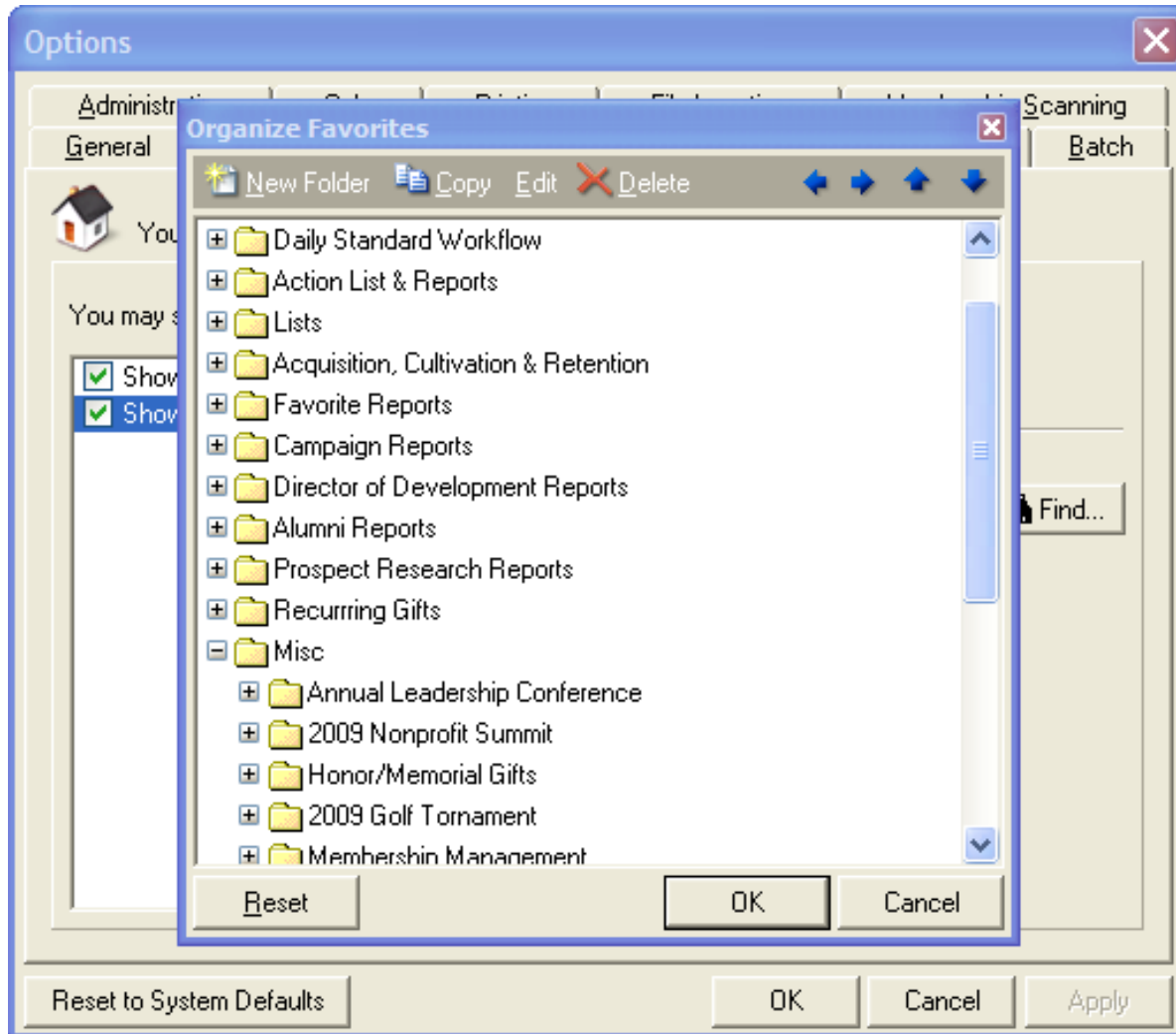
Customizing the Home Page

Panels



Customizing the Home Page

Organizing Favorites



Blackbaud News Update

Blackbaud News

Upcoming Online Trainings

- Managing Tribute Gifts in The Raiser's Edge
 - Dates 8/27, 9/15
 - 2 hours at \$160
- RE7 Part I Refresher
 - 8/27, 9/02, 9/15
 - 4 hours at \$320
- RE7 Part II Refresher
 - 8/28, 9/03/ 9/16
 - 4 hours at \$320

*All online instructor-led courses are covered by the Blackbaud Training Pass or Distance Learning Training Pass

Blackbaud News

Raiser's Edge Support

- The Raiser's Edge 7
 - Current release is 7.91
 - Support Main Line 1-800-468-8996
 - Email at RESupport@blackbaud.com
 - Operating hours are 8 a.m. to 8 p.m. EST, 24/7 access available for Advantage Priority Maintenance clients

Blackbaud News

Software Spotlight: NetCommunity GROW

- Fully Designed Website using “best practice” design and navigation
- Web 2.0 Tools delivering a dynamic, interactive website
- Hosting of your website – access your site from any web browser to make content additions and changes
- Complete Integration with The Raiser’s Edge
- Annual Maintenance – 24/7 Knowledge Base, Telephone Support, all upgrades
- E-Mail Subscription – up to 500,000 emails a year using our servers to limit any spam filters allowing for maximum email delivery results
- Reporting Tools using Google Analytics and Raiser’s Edge
- Launch Strategy Services
- email Campaign Strategies
- On-Going Analysis and Wellness Checks

Blackbaud News

Do you need help managing Technology? Blackbaud OnDemand May Be Right For You!

- Keeping up with the Hardware and Software to run applications
 - Periodic hardware purchases and upgrades, ensuring that your system will perform at peak by employing the best technology
 - Upgrades and patches of Blackbaud and 3rd party software ensuring you are always on the latest version
- Knowledgeable resources, staff, and support
 - Implement changes when changes are needed
 - Perform regular tasks like back-ups and upgrades
 - Have expertise in both the application and infrastructure
- The right solution for Remote Access
 - Employing the right technology that simplifies access to your data while you're in or away from your office
 - Getting to your data when you need, and performing the right tasks and functions
- Focus on your mission, not the technology. Blackbaud can help you remove these responsibilities from your plate with outsourced solutions.

Better Supporting You Support Resources Online

- Customer and Product Support
 - User Forums
 - Technical Bulletins
 - Shared Documents
 - Downloads

Customer and Product Support

Blackbaud offers three levels of world-class support to assist your staff with questions and ensure that your solution achieves peak performance.

Blackbaud.

Make the world a better place.

Support > Knowledge Base



Knowledgebase

Enter your question, select your product, and click Search. For best results, phrase your question or problem exactly as you would if you were speaking to an analyst. Begin your how-to questions with the words "How to," and enter the exact text of error messages. For more information, review [Knowledgebase Help](#).

1. Enter your entire question or error message instead of keywords.
For example: How to print labels; Countries are not printing on labels; Error: No records meet specified criteria

2. Select your product and click search.
Selecting a product increases the relevancy of the results, but it does not exclude other products.

Raiser's Edge 7
Raiser's Edge Enterprise
Admissions Office 7
Registrar's Office 7
Admissions Office 6
Registrar's Office 6
Accounts Payable 7
Accounts Receivable 7
Cash Receipts 7
Fixed Assets 7
General Ledger 7
Payroll 7
Student Billing 7
Accounts Payable 6
Accounts Receivable 6
Misc Cash Receipts 6
Fixed Assets 6
General Ledger 6

Search

Latest News

Knowledgebase
» New Search
» Open Solution Number
» Top Solutions (FAQs)
» Knowledgebase Help

FAQs

Case Central

Downloads

Forums

Support Newsletters

User Guides

Case Central

Case Central lets you manage your existing cases and create new ones on behalf of **Blackbaud, Inc.**. Your organization's cases are confidential, so only individuals associated with your organization will be able to access them. If you are representing another organization, you can select it as your default in your profile.

To review your cases, check their statuses, and add notes to open cases, click [Case Search](#).

If you need assistance with a new question or issue, contact us by clicking [Create a Case](#).

To transfer a file, click [FTP](#).

Did an analyst provide outstanding service and go the extra mile? Show your appreciation by [submitting an MVP nomination](#).



latest news

7 Introducing Our New Raiser's Edge FAQs

7 Introducing Our New Financial Edge FAQs

6 Reminder: Payroll 6 Support Ends September 30, 2008

6 Reminder: Student Billing 6 Support Ends September 30, 2008



helpful links

» Welcome
» Login Help
» Support Overview
» Knowledgebase Demo
» Customer Support Guide
» Training
» Subscriptions

Support benefits include:







- o Unlimited Toll-free telephone access to the Call Center with 200 people
- o Email support
- o Electronic access to Case Central and Support Central Knowledgebase
- o Web-based issue tracking of open cases
- o Software updates
- o Third-party product support (e.g. MS Office Integration)
- o Dedicated account managers and calling queues (premium service)
- o Weekly technical bulletins
- o Regional user groups

User Forums

Discussions

[Personalize](#)

Product Forums

Forums	Last Post	Threads	Posts
 The Raiser's Edge Subforum(s) Implementation/Conversion, Data Entry, Export/Mail/Reports, Query, Administration and Configuration, Optional Modules, New Users	Re: Converting deceased... by Tracie Cassidy 05-28-2008 6:31 PM	5,907	22,061
 The Financial Edge Subforum(s) Accounts Receivable, Accounts Payable, General Ledger, Implementation/Conversions, Student Billing, Payroll, Reporting/Reconciling	Re: Fixed Assets by Donald Frink 05-28-2008 4:46 PM	455	1,524
 Accounting for Nonprofits Subforum(s) Accounts Receivable, Accounts Payable, General Ledger, Student Billing, Payroll, Reporting/Reconciling	GL Distributions by Donna Evans 04-03-2008 8:01 PM	99	226
 The Education Edge Subforum(s) Admissions Office, Registrar's Office, Faculty Access for the Web, NetClassroom, Scheduling, Implementation/Conversion	Re: Remote FAWEB... by Dan Baker 05-29-2008 4:22 PM	171	564
 Admissions and Registrar's Office 6 Subforum(s) Admissions Office, Registrar's Office, Faculty Access for the Web, NetClassroom, Scheduling	what are the server... by Grant Milligan 04-07-2008 5:37 AM	81	201
 Blackbaud Student Information System		0	0

Shortcuts

- [View all users](#)
- [Posts you have not read](#)
- [Forum Subscriptions](#)
- [Forum Guidelines](#)

Popular Tags

API AuctionMaestro
 Pro **Banner** blogs
 clean-up client
 document
 coordinator CounterPoint email
 email notification **events**
 formulas fundraising **gifts**
 import **job** mail
 merge nonprofit
 policies and
 procedures raiser's
 edge receipts relationships
 reports request tracking
[Browse All Tags](#)

- Users from all over the world
- Forums are categorized by software (RE 6, RE7)
- Topics are broken out by activity (Mail, Gift Entry)

Online: Select Support, Forums

Support Bulletins

- Newsletters for RE, FE, and EE
- Sent weekly via email
- Hot topics, under-used tips
- Subscribe Online

THE User's Edge
your newsletter about The Raiser's Edge®

Blackbaud

May 2008

April showers bring May flowers, and what do May flowers bring? No, not pilgrims - it's the new edition of The User's Edge! This month's edition features helpful query tips, daring adventures in demographic reporting, and a bag overflowing with helpful import tricks! Have a suggestion for a future issue? Let us know by emailing usersedge@blackbaud.com.

Favorite Fields
If you create a lot of queries, you probably find yourself selecting many of the same fields over and over again. Rather than taking the time to drill down to each field each time you run a query, you can add fields as favorites by right-clicking on a field and selecting "Add to Favorites." [Read more.](#)

Merging Queries
Sometimes query logic is too convoluted and trying to create one query to group all of the records you need is an exercise in futility. Fortunately, by creating two queries and merging them, you can group the records you want. Simply create one query that includes the criteria you want your records to have, and create a second query with all of the records you want to exclude from the first group. You can then merge the queries using the SUB operator, and only the records you need will be left standing. [Read more.](#)

Customer Support Hours
Monday, May 26, is a United States holiday. Customer Support will operate with a reduced staff. In observance of Memorial Day, Customer Support will be closed Monday, May 26.

Forum Poll
We are looking at ways to recognize those community members who are our top contributors each quarter. To express your opinion, vote in our [forum recognition poll](#). Thanks for your feedback!

Online: Select Support, Support Newsletters

Shared Documents

- Support Forum Documents
- Data Loss and Backup Mishaps
 - Crystal Reports
- Development Office Letters and Forms
 - Sample Import Files
 - Information Request Forms
- Policies and Procedures Manuals

Online: Select Support, Forums, Client Documents

Downloads

- Latest update – on demand!
- Important Read-me files
- Cumulative Patches
 - System Recommendations

Downloads

The following products are available for you to download on behalf of **Blackbaud, Inc.**. Click a product and review the notes, readme, compatibility information, and instructions before downloading the update or patch. To access downloads for another organization, select it as your default in your [profile](#). To troubleshoot download issues, review [BB91094](#).

[Subscribe](#) to be notified the day after we release product updates or cumulative patches ([BB337448](#)).

i For products that are hosted by Blackbaud, contact [Blackbaud OnDemand Support](#) to request an update. Updates must be run on our server and cannot be run on your machine.

[Accounting for Nonprofits 6.42.512 and Patch](#)

[AddressAccelerator for Canada](#)

[AddressAccelerator for the United States](#)

[Admissions and Registrar's Office 6.8.3.22](#)

[Advanced Budget Management 5.17.10.1](#)

[BDN](#)

[Blackbaud Direct Marketing 1.3.101 and Patch 4](#)

[Blackbaud Download Test](#)

[Blackbaud NetCommunity 5.1 with Patch 13](#)

[Blackbaud Student Information System 7.75.259 and Patch 6](#)

[eRequisitions for The Financial Edge 7.75.259](#)

Online: Select Support, Downloads

Important Contact Information

Support 1-800-468-8996
resupport@blackbaud.com
<http://www.blackbaud.com>
<http://kb.blackbaud.com>
<http://www.techsoup.com>
<http://www.journeyed.com>

Questions?

For more information:

Contact your account manager

Phone: 800-443-9441

Email:

solutions@blackbaud.com

Thank You for joining us!



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Email:

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