New Features Guide

05/15/2019 Blackbaud Altru 5.13 New Features US

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New Features for Blackbaud Altru 5.13

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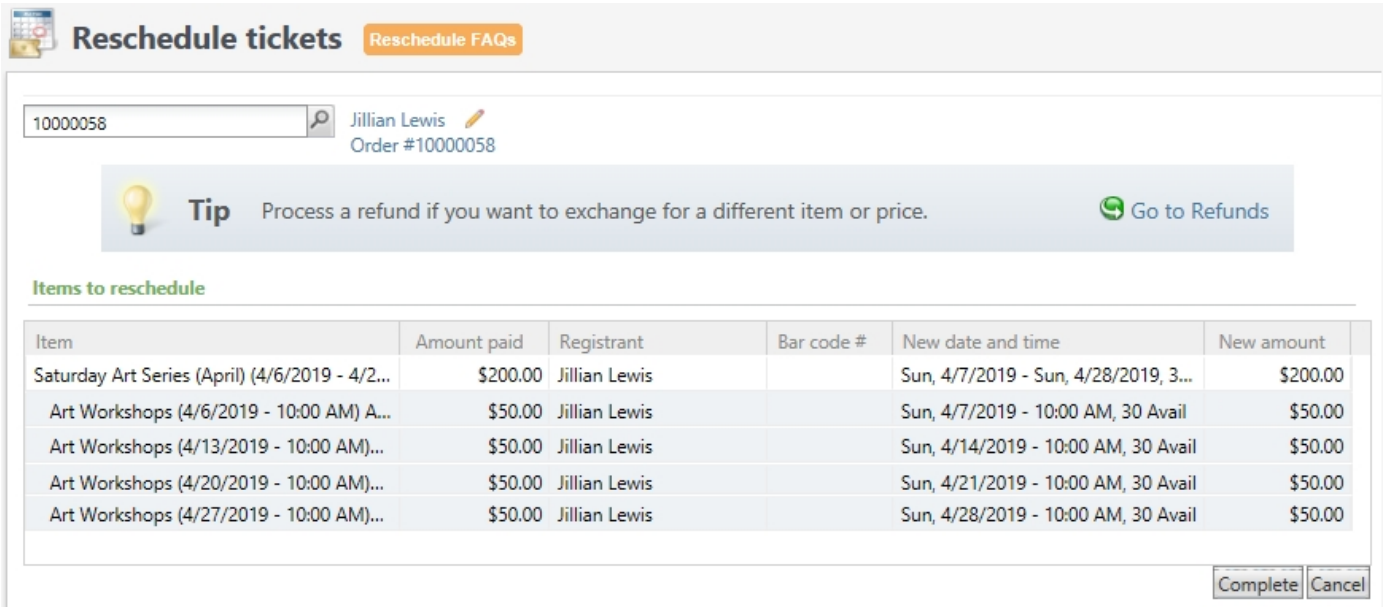
Before you use the new ***Blackbaud Altru*** features released in April 2019, we recommend that you review the information in this guide. It will help you and any other ***Altru*** users in your organization get the most from the enhancements we introduced.

Reschedule Event Packages

You can now reschedule package registrations for other event packages of the same program and price type. When you select a new date and time, you can select from the list of upcoming packages, or search for packages further in the future.



When you reschedule a package registration, any price difference is ignored. If you need to refund the price difference or charge an additional amount, process a refund and purchase the package for the new date and time instead.

To access the Reschedule Tickets page, from *Sales*, under **Manage orders**, click **Reschedule tickets**.