AngelPoints Release Notes - 2015



The following document includes all of the release notes for the 2015 calendar year.

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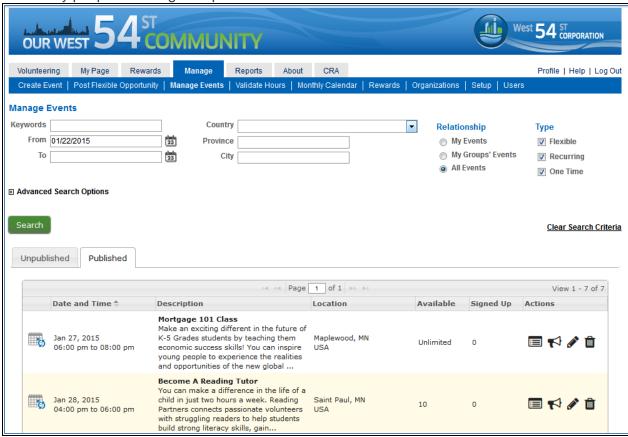
2015.1

Manage Events

Updates to the Manage Events page have been made so that you can easily manage and promote events! In this release additional filters for:

- Event Relationship
- Event Type

We have also added **Available** and **Signed Up** columns so you can see how many spots are available and how many people have signed up!

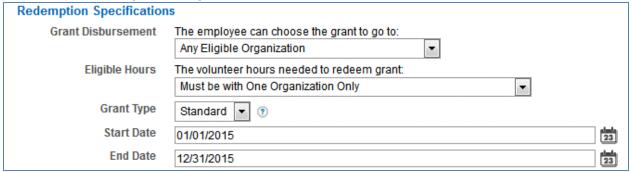


Lastly, the icons in the **Actions** column have been updated for viewing the roster, promoting, editing and deleting events.

Icon	Action	Icon	Action
	View Roster		Edit Event
*	Promote Event	Û	Delete Event

Rewards

The reward setup for grants and merchandise has been enhanced so that you can now set your own eligibility period without calling MicroEdge.



Note: We do not recommend setting up rewards with overlapping redemption periods. This may cause issues with eligibility calculations.

Recurring Credit Card Donations

We made an update to how our recurring credit card donations work in order to ensure your donation gets deducted every month.

The system will attempt to charge your card up to two days after the original date in an effort to make sure your donation is deducted for that month.

For example: If I started a donation on January 7th the next donation would be on February 7th. If on February 7th my bank had blocked my card because I was travelling, AngelPoints will attempt to charge my card on February 8th and February 9th. Even if it was declined each of those dates, it will attempt again on March 7th so that I can get back on track for my donations.

Note: Recurring credit-card donations ONLY occur if a program is active and it is within the giving program dates.

Giving Grace Period

We've heard from many of you, that you allow employees to submit offline donations for a period after the end of the year. Previously, AngelPoints does not support this type of program, but we are excited to announce that this functionality is included in 2015.1.

What's Changed?

Previously a program is visible / invisible based on the program dates you set. Now, a program with offline donations will continue to show for employees until you make it 'inactive'. It will enforce the program dates so employees will not be able to submit a donation for 2015 in a 2014 program, for example.



What does that mean for my 2014 programs?

If you have a 'grace period' where your employees can submit donations for 2014 in 2015, update your program dates and restrict them to 2014 and make sure your program is active.

Resolved Issues 2015.1

The following issues are resolved in this release.

Case	Module /	solved in this rele			
ID#	Application	Page	Description		
291325	All	About Page	Resolved issue where there was no way to directly link to an 'about' page.		
292877	All	Delegate Access	Resolved issue affect delegate access accessibility.		
T2958	All	Delegate Access	Resolved issue where giving only clients would get an error when using delegate access.		
293660	All	FAQ	Resolved issue where when editing FAQs the borders overlap.		
298572	All	File Manager	Resolved error that occurred when editing a file in the file manager.		
287857	All	Import	Updated the flat file to XML convertor for user imports.		
293647	All	Manage > Organizations	Fixed issue where the border was not showing in organization search results.		
T2239	All	Organizations	Updated formatting on the organization page so that the 'Attach 990' tooltip does not wrap.		
285505	All	Profile	Resolved issue where a large white gap is shown in the profile section.		
288511	All	Profile	Resolved issue where the 'browse' button did not work in the personal profile.		
292122	All	Profile	Resolved issue where the character limit for 'Job Function' was not enforced .		
292266	All	Profile	Fixed data that was showing Johore as part of Singapore instead of Malaysia.		
288989	All	Reporting	Organization Report: Resolved issue where when a user hide the search criteria they could not add it back.		
289125	All	User Meta Data	Resolved issue where custom data was not showing in reports for clients who use the user API.		
287912	Giving	Donate	Added error handling to prevent a user from submitting an offline donation outside of the giving program dates.		
295087	Giving	Donate	Resolved issue where the donate tab would sometimes disappear.		
292941	Giving	Manage Donations	Resolved issue where receipts with spaces in the file name could not be opened.		
T4494	Giving	Matching	Resolved an issue that occurred if a special match rate was set up in addition to a standard match rate.		
T4452	Giving	Offline Donations	Updated programs so that, if a giving program included offline donations it will be visible to employees if it is active.		
T4463	Giving	Offline Donations	Resolved issue where the 'match within x days' was calculating down to the hour and therefore donations submitted on the last day sometimes did not get a match.		
296812	Giving	Payroll	Resolved issue where the estimated match was not calculated if you choose a custom number of pay periods.		
T4551	Giving	Payroll	Resolved 'Trustwave' error.		
293288	Giving	Receipts	Resolved error that occurred when downloading receipts.		

297705	Giving	Recurring CC	Resolved issue where, if a recurring credit card donation failed it would not attempt to charge the card again. For more details on how this works see the expanded release notes.
T2784	Giving	Search Organizations	Resolved issue where a postal code would be removed from the advance search if it were invalid.
T4459	Rewards	Manage >Rewards	Fixed issue where the 'request info' link produced an invalid email address on the manage rewards page.
T4538	Rewards	Manage >Rewards	Resolved issue where a grant amount sometimes changed from dollars to cents after being created.
T4548	Rewards	Manage >Rewards	Added validation so that you cannot enter an invalid number in to the grant amount field.
298497	Rewards	Redeem	Resolved an issue where the reward redemption was not showing as available even though the user had the appropriate hours.
291520	Rewards	Rewards	Updated issue where the rewards eligibility period was not showing in AngelPoints accurately.
292549	Volunteering	CRA	Resolved issue where write-in organizations were not showing up in the CRA Report.
285676	Volunteering	CRA Report	Resolved issue where the title of the CRA report showed incorrectly. Updated the title to CRA_Participation.
292084	Volunteering	Edit Event	Resolved issue where an image would disappear in an event description if you tried to resize it.
291942	Volunteering	Event Roster	Resolved issue where an invalid zip code leads to an error when viewing the event roster.
292319	Volunteering	Events	Resolved an issue that prevented events from being deleted.
293594	Volunteering	Events	Resolved issue where an unknown error would occur when an event title contained duplicate words.
294107	Volunteering	Events	Resolved issue where 'county' field was showing upon page load, when a user's country was Canada.
288984	Volunteering	Manage Events	Resolved issue where an event manager would be added to the event before the user selects 'save'.
291679	Volunteering	News and Information	Resolved issue where administrators were unable to edit news items.
298411	Volunteering	Organizations	Resolved broken filter on the organization report.
288992	Volunteering	Reporting	Event Managers Report: Resolved issue where the timing options were not updated when a user selected a pre-defined date.
289151	Volunteering	Reporting	Resolved issue where invalid postal code caused an error when running the participants report.
293366	Volunteering	Waitlist	Resolved issue where, for some events, the waitlist was not allowing users to register.

2015.2.1.

Case ID	Module /	Page	Description
AP-603	Giving	My Giving	Resolved issue where denied matches were being included in the match total on the 'my donations' page.
310627	Volunteering	My Page > Board Membership	Resolved issue where, when adding an organization to a board membership, the menu incorrectly displayed both the state and providence field at the same time.
311122	Giving	Donation	Resolved issue where if a donation amount was input and the match calculated and then the user updated the donation amount, the match amount did not recalculate.
315810	Volunteering	Manage > Users	Resolved issues that prevented a photo from being uploaded on the 'Personal Profile' section of the user profile.
316005	Giving	Manage Donations	Resolved issue where the filers on the manage donations page were not working.
AP-2060	Giving	My Giving	Resolved issue where the 'Match Donation Total' in My Giving depicted the sum of all matches, including matches which were cancelled. This value should not have included matches which had been cancelled or denied.

2015.2.2

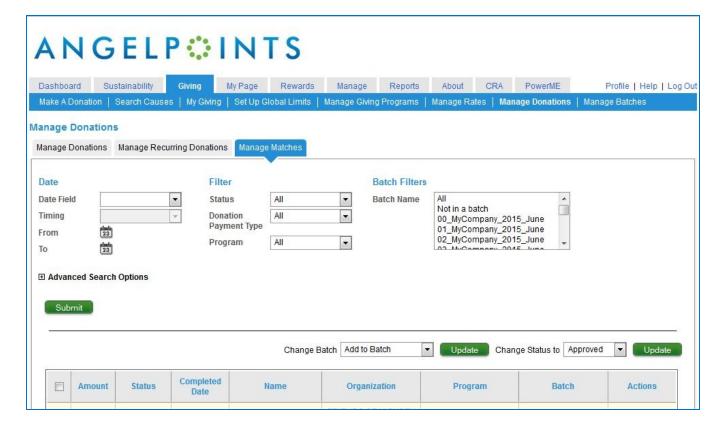
New Features

Giving – Matching

Available only to the Matching Manager – the Matching feature now allows the Matching Manager to place the matches from the employee's donations to specific organizations into batches for processing and disbursement.

This new feature was created based on our client's request for more control and visibility into their batch creation and processing. (*Example: Matches deferred for various reasons such as, incomplete information from employees or, not enough funds to meet minimum donation requirements.*) These enhancements provide more control over batching, easier reconciliation with invoices and better references for historical batches.

New feature is found in the Giving tab under > Manage Donations > Manage Matches



- Improvements to the matching process allow for the introduction of the new Batching process
- Clients will be able to select which specific matches go into batches
- Filter to show matches not yet added to a batch

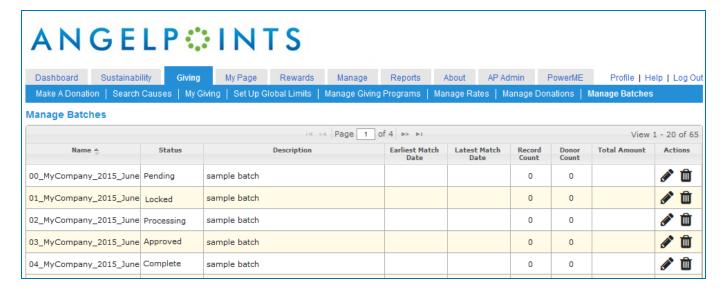
Giving - Batching

Available only to the Matching Manager – the new Batching feature will streamline the process of reconciling and tracking disbursements of your company matches from reviewing to disbursement.

Previously, the Giving process involved the Matching Manager approving donations and then the MicroEdge services team pulling, and sending, that information for processing.

Now with the new Batching feature, the Matching Manager will add their matches to a batch on the matching donations page themselves. This will allow for easier processing, better record keeping and more control over what is included in each batch.

New tracking feature is found in the Giving tab under Giving > Manage Batches



FIELDS OVERVIEW:

Name 🌲	Status 🌲	Description	Earliest Match Date	Latest Match Date	Record Count	Donor	Total Amount	Actions
			Date	Date	Count	Count		

The new fields are for tracking purposes only!

- Name [sortable field] Created by the Giving Match Manager, this must be unique for each batch (Recommended naming convention: ClientName_YYYY_MM)
- Status [sortable field]:
 - Pending –Status upon creation of batch [default]
 - Locked Batch has been validated and locked (no more changes to file)
 - Processing Files have been exported
 - Approved Files have been received
 - o Complete Funds have been received and batch is scheduled for disbursement
- Description Entered by the Matching Manager, this field can be edited any time
- Earliest Match Date Earliest date of any match in the batch
- Latest Match Date Latest date of any match in the batch
- Record Count Number of matches in the batch
- Donor Count (unique donors) Number of donors who have made any donation with a match
- Total Amount
- Actions:
 - Edit Allows you to edit the name or description of the batch (content does not change)
 - Delete Only batches with a status of pending can be deleted

To add a new batch:

1. Select the "Add New" button in the lower left hand corner of the screen



2. A pop-up will appear allowing a unique batch name and description



3. Type a name into the field – Name (Example: *MyCompany_2015_June*)



4. Type a description into the field - Description (Example: *June 2015 Matching Gifts*)



5. Select the "Submit" button



6. Next step: batch name you created is now available to add matches from the Manage Matches page



Updates

Manage – Users

To ensure consistency across the AngelPoints site the Manage Users display now mirrors the view that end users have when they view/edit the employee profile.

Managers can now:

- Edit more areas of other user's profiles
- Reset users passwords with greater security (temporary password lasts 24 hours)

Rewards

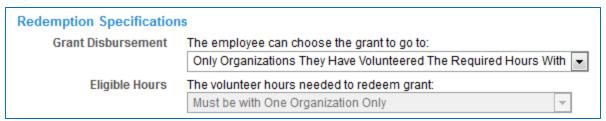
To avoid confusion surrounding how volunteer hours are applied to reward redemptions we have added functionality to provide more visibility and control into this process.

Additionally, this release ensures that the Reward redemption status cannot be changed from 'denied' to 'approved' if the volunteer no longer has the necessary hours.

Grants

New feature is found in the Rewards tab under Grants > Eligibility

- Disbursement Only organizations that the volunteer has the required eligible hours for can receive a disbursement
- Eligible Hours The eligible hours field becomes inactive when the option selected in the grant disbursement drop down is "Only Organizations They Have Volunteered The Required Hours With"



- Redemption Will now explicitly link event participation hours to the reward redemption behind the scenes if you deny a redemption those hours will become eligible for redemption again
- Expiration Date The expiration date of rewards will now cover the entire day for the last day of the reward
- Participation Locking Once a reward has been redeemed, both hours and date of the volunteer time can no longer be changed

Merchandise

New feature is found in the Rewards tab under Grants > Eligibility > Merchandise

- Redemption Will now explicitly link event participation hours to the reward redemption behind the scenes if you deny a redemption those hours will be released
- Expiration Date The expiration date of rewards will now cover the entire day for the last day of the reward
- Participation Locking After a reward has been redeemed, both the hours and the date can no longer be changed
 - NOTE: Users will see this change to Participation Locking if they try to edit past event hours

Resolved Issues 2015.2.1

The following issues are resolved in this release. We have provided the case numbers for internal referencing along with a description of the issue and resolution.

ID	Description
3288	Login – Security: password history does not roll over properly when it is at the maximum number of passwords
3312	Client receives error when saving User record after entering an email address before page finishes loading
3891	Client has an event not showing up under their Event Calendar
4473	Create event - Select event manager form misaligned after searching
4555	Manage Tab - Manage Tab missing on first login

ID	Description
4557	First time workflow has drop down fields that aren't populated in order for the users to complete it
	(specific client impact)
4733	Manage Events Page doesn't handle some unlimited events correctly.
4781	Manage – Rewards: Client is getting error when updating organizations under manage -> Rewards, "The network is currently unavailable. Please try again"
4917	Manage – Manage Events: Delete icon should be grayed out for events that the group managers did not create
4932	Manage – Setup – Groups: Manage groups - error on page load if user has no group categories setup, "There was an error processing the request: Error ID: <id>"</id>
4957	Rewards: hours towards reward not calculating correctly (specific client impact)
4963	Reports – Organization: Error when generating Organizations Report with no Country selection
5136	Client is reporting that Meta data field column names do not display in Advanced Reporting
5186	Dashboard: IE 9 does not load correctly, footer floats around – impacts main/dashboard page
5209	Manage - Setup - Content: Login page font/size/format not applied to logout page
5215	Events – Flexible Opportunities: Flexible Event Email Notification selections not saving
5216	Giving – Donations: Recurring credit card donations - Back Office task does not check if an employee is deactivated
5265	Manage – Organizations: Find Organizations for Event - results page does not work in IE9
5286	Rewards: Event participation hours not counting towards reward (specific client impact)
5331	Rewards: Cannot redeem reward on Client site - EIN is required
5388	Manage Events: From Date defaults to today
5429	Events – Scheduled Events: Entering Additional Information in Event edit page, save, then entering null value (clearing) does not clear on update
5435	Manage Users/User Profile - Personal Profile image error handling prevents Save after error is resolved
5484	Giving: Match Eligibility appears incorrect when organization is accessed through Featured Causes but not restricted to Featured Causes and Area of Focus is eligible
5533	Flexible event: Email settings missing from Create New Flexible Events
5545	Manage Users: Edit User Profile immediately after adding new user results in Page Not Found
5603	Manage Users: All secondary roles are displaying in Security section regardless of configurations
5618	Manage Users: Passwords are not being validated by password level rules
5619	Manage Users - Personal Profile: Image filename changed upon save
5631	Manage event - Error when editing user on roster who is not signed up for shifts.
5654	Login – Security: first time questionnaire is missing the submit button (only IE)
5665	CRA – Approved tab: scroll through the CRA Task list – error, "Unable to Find Task List Deny Panel Resizer in document [object HTML Document]"
5673	Giving - My Giving - My Donations: Credit Card donations details will not open
5705	Client is getting random error raised messages throughout their site
5726	Dashboard – Quicklinks: on a French site quick links rendering with English labels
5729	Error message when trying to access the Approved list Under Manage > Rewards tab
5730	Error when users attempt to enter Board service hours
5787	Event Calendar: events not displaying if there is a space after the zip code
5845	Manage – Organizations: Manage Organizations allows EIN with trailing spaces at the end – this causes problems for reward redemptions, where we check the length of the EIN for US and Canada and fail the validation because the length is wrong
5884	Insert a file into Event picture editor does not work in IE 10
6093	Giving - Donations: Error handling of NFG API response needs update for ineligible/opt out
6131	Events – Surveys: Exit event signup without entering hours then entering upon next login - no survey launches

ID	Description
6155	Rewards can be listed with incorrect hours bar
6293	Events: External Events from XML feed do not contain Province
7023	Users can be removed from an event with redeemed hours
7041	Hours are unavailable to submit for Flexible Events
7173	NPO contact details not included in grant redemptions using hours from selected NPO
8221	Primary Navigation - No Entry for 'Make a Donation'
8222	Primary Navigation - Network Error During Partial Update
8247	Manage Events - Filter by Canadian Province does not work
8250	Manage Users - Error handling for Username and Unique ID fields does not work in IE
8254	Giving: Non-eligible NPOs can be recipients for donations via Payroll or Offline Giving
8279	Manage > Reward > Create Grant: Submitting results in error
8282	Manage > Rewards > Create Grant: NULL Pointer Exception
8294	My Page with Eligible Rewards results in error
8348	Grant Redemption - Unable to redeem Grant with cost of 0 hours
8398	Rewards: Grants: Redeeming Required Hours Grant allows selection of any organization instead
8474	of required organization
	User edit - email does not refresh on screen after save
8475	User edit - email does not display >30 chars
8488	Duplicate Batch Name throws unexpected exception
8495	Manage Rewards > Edit Reward > Default country is Afghanistan, does not allow blank value
8515	Manage Profile: Manager's Friends and Family appear instead of User's FF
8573	Rewards - zero grants or merchandise results in error on Rewards tab
8579	Client specific - first time workflow clears original groups managed selection
8600	Manage - Setup - Primary Navigation: accounts without navigation overrides throw an Unknown
	Error

2015.2.3

Resolved Issues

The following issues are resolved in this release. We have provided the case numbers for internal referencing along with a description of the issue and resolution.

Case ID	Module / Application	Page	Description	
AP-0608	Volunteering	Event Roster	Resolved issue with field for 'Anonymous Friend' where Friends and Family's full name was showing on the event roster when they were designated as anonymous	
AP-1620	All	Login	Resolved issue of users not being notified of scheduled down time by adding a pop-up message on login	
AP-1866	Volunteering	Reports>Participants Report (Detailed) Resolved issue with write-in's not displaying in Participants Report (Detailed) report		
AP-1874	Volunteering	Manage>Users	Resolved issue with system manager being directed to their profile after viewing a user's participation report.	
AP-1878	All	Manage>Users	Resolved issue with groups under group category in User Profile > Groups were not being sorted alphabetically	
AP-2304	Giving	User Import	Resolved issue where the hire date was not being updated during the user import process.	
AP-2349	Giving	Manage>Users	Resolved issue with users being unable to set temporary password	

2015.3.1

Resolved Issues

The following issues are resolved in this release. We have provided the case numbers for internal referencing along with a description of the issue and resolution.

ID	Module / Application	Description
319462	All	Resolved user web service response for adding users. It was inaccurately returning undefined as a response in the success filed when adding a user <user:successresponse>field.</user:successresponse>
322990	All	Issue resolved where an error was being thrown when adding a 5-digit postal code for Thailand.
323975	CRA	Resolved issue where CRA geocodes were not being populated for US protectorates.
326096	Giving	Resolved issue where the 'process' button was not showing up unless a match was in a batch.

ID	Module / Application	Description
325948	Giving	Resolved issue where non-501c3 organizations were being displayed as a 501c3.
	Giving	Resolved issue where in Giving - Manage Donations - Manage Matches, the completed date column was not being populated when a batch was completed.
322923	Giving	Resolved issue where trying to create a featured cause with an organization without a postal code, you were unable to save.
322297	Volunteering	Resolved issue where the county field was not showing when Puerto Rico was selected as the country.

2015.3.2

Resolved Issues

The following issues are resolved in this release. We have provided the case numbers for internal referencing along with a description of the issue and resolution.

ID	Module / Application	Description
326623	Giving	Resolved issue where administrator was unable to remove matches from a batch that did not have a tax identification number.
327873	Giving	Resolved issue where during payroll open enrollment, the payment type of 'offline giving' was appearing.
327859	Giving	Resolved issue where employees were able to submit a donation for \$0 (zero dollars).
321999	Giving	Resolved issue where if you attempted to remove the 'progress indicator' from a featured cause, you received an unknown error.

2015.3.3

Mobile

MicroEdge is very excited to announce that we will release our first mobile application for AngelPoints in early 2016. This mobile application will allow your users to complete the core volunteering functionality from their Android or iOS device. In preparation for the launch of mobile, this release includes changes to the core AngelPoints application to support the release.

There is a new page within AngelPoints that will allow system managers to configure the branding and custom content for the mobile application. Additionally, a new section of the profile has been added. The 'Mobile Access Code' section of the profile will be visible to your employees if your company use single-sign on. This section allows single-sign on users to generate an access code that can be used to log in to the mobile application, in lieu of a username and password.

NOTE: For optimal mobile viewing –we recommend setting your device text size to small.

System Managers – Mobile Configuration

In order to set up the mobile configuration on your company's AngelPoints page, you must have system manager rights. System Managers will be able to configure their mobile sites before the application is available to download.

This information is found under the user profile page:

User Type SYSTEMMANAGER

This page will only appear to users who are a system manager.

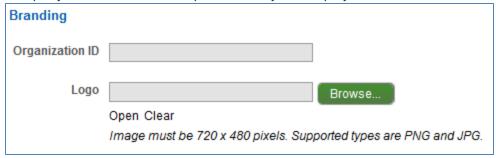
Go to *Manage > Setup > Mobile Configurations* to set up your mobile page.

There are several options on this page:

- Branding
- Welcome Message
- About Page
- Mobile Color

Branding

The *Organization ID* code is found on the Manage Mobile Configuration page – this code is unique to your company and will need to be provided to your employees to allow them access to the mobile site.

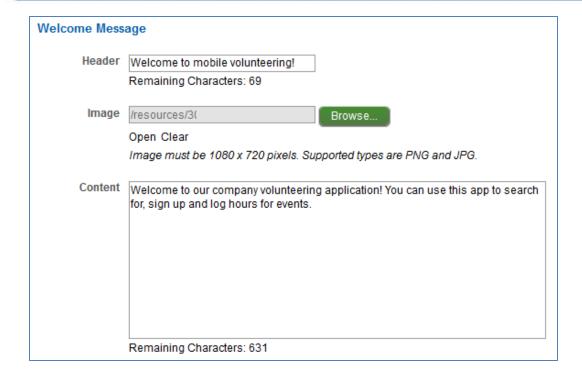


To add your company Logo, select the *Browse* button.

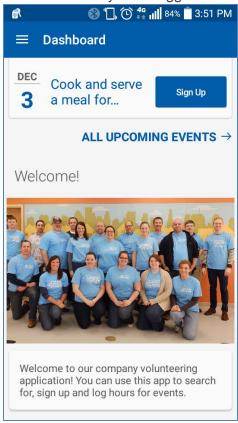
Welcome Message

The Welcome Message appears in the mobile application dashboard.

NOTE: Each text field has a character limit listed below.



In the mobile app, the welcome message is displayed as part of the Dashboard – this is first page employees will see after they have logged in.



About Page

The About Page is listed on the mobile app under the hamburger menu option.

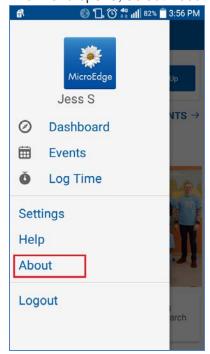
NOTE: Each text field has a character limit listed below.



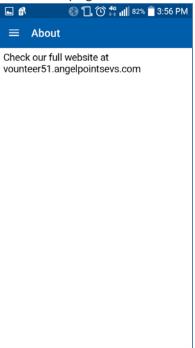
In the mobile app - select the hamburger icon next to dashboard



The menu opens, select About

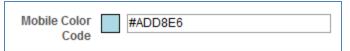


The About page

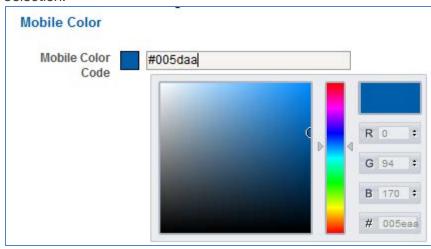


Mobile Color

The Mobile Color section allows you to set the color for the title bar, link color and buttons.



To change the color - select the text box and either type in a color code or use the pop-up menu to make your selection.

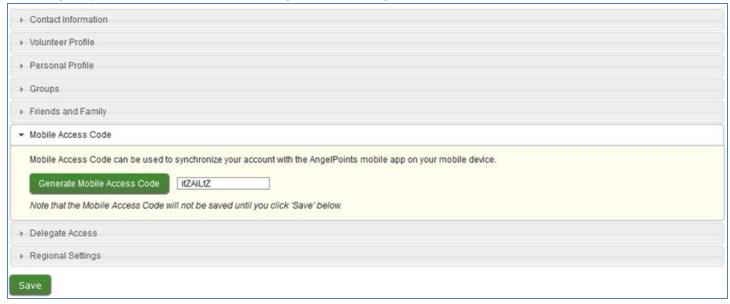




Select the Save button and you will see the notification message - success

Mobile User Configuration - Single Sign-on Access

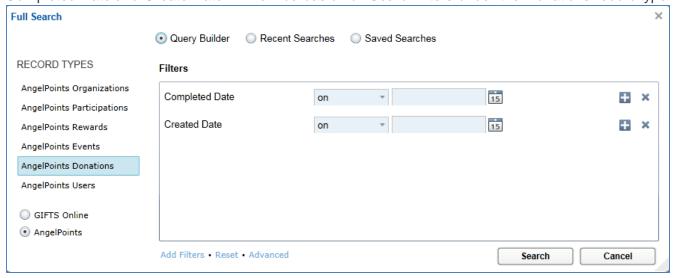
To configure your mobile access to mobile go to the manage user section under Profile



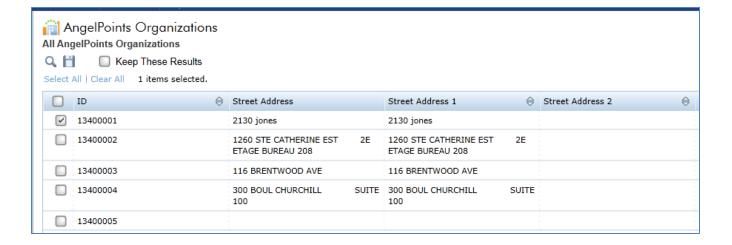
Advanced Reporting

For those clients who have GIFTS Online and AngelPoints- the following updates apply to 360 Reporting

Completed Date and Create Date will now be basic Full Search filters under the Donations record type.



In the following AngelPoints Record types, we have added new Street Address 1 and Street Address 2 View Columns. Previously there has only been a Street Address View Column for these Record Types, which was a combination of the Street Address 1 and 2 fields.



The addition of the separated fields allows Users to see the data separately. This also has the added benefit of allowing the user to sort on either of the new columns, as they are not calculated fields as the Street Address field was.

Record types:

- Organizations
- Events
- Users

Resolved Issues – 2015.3.4

ID	Module / Application	Description
-	CRA	Resolved issue where viewing details about CRA tasks would result in an error.
-	Giving	Resolve issue where changing the status of a match through the Manage Donations details dialog box would not immediately update the status.
-	Giving	Resolved issue where \$0 matches were not being removed from batch processing.
333941	Giving	Resolved issue where the 'To' field was not properly being generated in the Manage Donations filter.
332245	Giving	Resolved issue where some PDF receipts were not loading correctly.
331214	Reports	Resolved issue where the groups within a category were not sorting alphabetically.
329899	Rewards	Resolved issue with some users were able to see the 'redeem' button even though they were not eligible.
331543	Rewards	Resolve issue where the approval date was not being populated on the Rewards tab exports.
334108	Rewards	Resolved issue where the Grant reward creator was being recorded as Reward Approval Manager.
-	Rewards	Resolve issue where a user was unable to edit any fields with an Independent Volunteer Activity (IVA) if a reward was redeemed with it.
336036	Volunteering	Resolved issue where the follow-up email was not being sent by default.
330551	Volunteering	Resolved issue where on recurring events you could not select a day of the month of the recurrence.
334804	Volunteering	Resolved issue where an error was occurring on manage > validate hours preventing users from seeing pending hours.