GIFTS 6.6 Compatibility Facts Sheet

This article details the operating systems, platforms, and software with which GIFTS® 6.6, GIFTS Connections® Server 3.6, and Plus Pack 5.2.1 have been certified to be compatible.

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About GIFTS Compatibility

GIFTS, Essential GIFTS®, and GIFTS Connections support key industry standards and are integrated with top-rated products. MicroEdge regularly expands the compatibility of GIFTS and GIFTS Connections with each new version, as well as with periodic maintenance releases that are available to clients with active Maintenance and Support contracts.

This article also lists supported products. Supported products are generally older versions of certified software. We encourage you to contact Technical Support if you have problems with supported products. Be aware, however, that future releases may not address problems with supported products, and that the solution Technical Support offers may be to upgrade to a certified version.

Obtaining the Latest Version of this Article

The information in this article is accurate as of the revision date found at the top of this page, and is subject to change. To ensure that your copy is up-to-date, you can view the latest version of this article in the Content tab of PowerME, the MicroEdge client portal.

MicroEdge Certification Policy

GIFTS and Essential GIFTS are certified with the latest version of supported products available at the time of the release of the software. Please note that service packs, upgrades, and versions made available after GIFTS has been released are typically not certified until the next release of GIFTS. At that time, only the latest version of the software is certified; interim releases made available during the intervening period are not certified.

GIFTS 6.6 – Certified Products

GIFTS 6.6 is certified to be compatible with the following products.

NOTE: For all Microsoft products, please make sure you have installed the latest Service Pack available.

Workstation Operating Systems

• Windows 8 Professional (*1)	• Windows 7 Professional (*1)

Network Operating Systems

• Windows Server 2012 • Windows Server 2008 R2 (*8)	• Windows Server 2008

Client/Server Platforms and ODBC Drivers

- Microsoft® SQL Server® 2012
- Microsoft® SQL Server® 2008 R2 *Express*
- Microsoft® SQL Server® 2008 R2
- Microsoft® SQL Server® 2008
- Oracle® 10g and Oracle 11g (releases 10.2.0 and 11) (*3)

ODBC driver for the Crystal Reports viewer: filename CROR819.DLL, version 4.20.00.12

ODBC driver for the Crystal Reports viewer: filename CROR820.DLL, version 5.00.00.51

Citrix® Metaframe Presentation Server

Note: Citrix® must be installed under a certified network operating system.

• Citrix XenApp 6 • Citrix XenApp 6.5	• Citrix Presentation Server v4.0 • Citrix Metaframe XP Advanced Edition

Terminal Servers

• Windows Terminal Server 2008 R2	• Windows Server 2008 family (certified using RemoteApp with Web Access)

Report Writer

• Crystal Reports® X (version 10.0.4.820) (*4)	• Crystal Reports XI (version 11.0.0.1994) (*4)

Microsoft Office Professional

It is recommended to use the latest Service Pack available for your version of MS Office.

• Microsoft Office Professional 2013 • Microsoft Office Professional 2010	• Microsoft Office 2007

NOTE: **Office 365 users** - Only a desktop installation of **Office 2007/2010/2013** connected to Office 365 is fully compatible with all MicroEdge products.

Email Applications

GIFTS is compatible with all email software that complies with any of the following protocols:

• Microsoft Outlook 2007 to 2013	• SMTP

Accounting Systems

• ACCPAC® Plus v6.1a (DOS) • Blackbaud® Accounts Payable v6.30.166–6.42.411 (earlier versions are not certified) • Great Plains® Dynamics v6.0/7.0/7.5 • Microsoft Dynamics GP 2010/2013 (Great Plains) (*9) • Lawson™ v7.2 • Oracle Financials vII-10.5 • Quicken® 2004 (*5)	• Solomon IV v2.03 for Windows • Acuity™ v3.0 Release 2 • Blackbaud Financial Edge 7.1/7.2/7.5.32/7.61 • Great Plains eEnterprise v7.0 • MIP® Accounting • QuickBooks® Pro, Premier, & Enterprise 2004 – 2005 • QuickBooks® Pro, Premier, & Enterprise 2006 – 2013(*10) • SAP® v3.0

Document Viewing and Printing Formats

The Outside-In document viewer in GIFTS 6.x can open files from more than 300 software packages and versions, including word processors, spreadsheets, graphics, databases and more.
For a complete list of file types and supported versions, go to http://www.oracle.com/technetwork/middleware/webcenter/content/ds-oitfiles-133032.pdf.
Supported formats include:

• Adobe® Acrobat® (PDF) • CorelDRAW® • Graphics Data Format • HTML - Central European • JPEG, JPG, BMP, GIF, TIF Image Formats • Lotus® AMI/AMI Professional • Mac® Word • Microsoft PowerPoint® • MS Office Binder • OS/2 Metafile • Rich Text Format	• Windows Metafile • Fulcrum® Document Format • HTML • Interchange Format • Lotus 1-2-3 • Mac PowerPoint • Microsoft Excel • Microsoft Word • OS/2® Bitmap • Quattro Pro® • WordPerfect®

Antivirus Software

• Symantec™ AntiVirus Corp. Edition 10.0	• Symantec Endpoint Protection 11.0

GIFTS 6.6 – Supported Products

Supported versions of third-party products will *not* receive testing prior to the release of a new version of GIFTS, nor with the issuance of maintenance releases. We encourage you to contact Technical Support if you encounter any difficulties with GIFTS when used in conjunction with supported versions of third-party products.

However, it may be determined that a reported problem is caused specifically by the use of the supported version of a third-party program. Such problems may or may not be addressed in a subsequent maintenance release or version of GIFTS. Further, in such cases, the resolution proposed by MicroEdge may be to upgrade the third-party program to a more current, certified version.

Note: All products are supported under 32-bit platforms only, unless otherwise indicated**.**

Network Operating Systems

• Novell Netware® v6	• Novell Netware® v6.5

Client/Server Platforms

- Oracle 11.2
- Oracle 9i (releases 9.202)

  ODBC driver on Windows 2000 and XP systems: filename MSORCL32.DLL, version 2.575.1022.0

  ODBC driver on Windows XP systems: filename MSORCL32.DLL, version 2.575.1117.0

Citrix Metaframe

Note: Citrix must be installed under a certified network operating system.

• Citrix Metaframe XP, Enterprise Edition • Citrix Metaframe XP, Standard Edition	• Citrix Presentation Server v3.0

Email Systems

- Lotus Notes® v8.5 (Lotus client must be installed)
- Lotus Notes® v4 – v5 (Lotus client must be installed)
- VIM

Accounting Systems

• Great Plains Dynamics v9	• Great Plains Dynamics v10

Report Writers

Note that support of Crystal Reports includes supporting the proper operation of GIFTS reporting functions if any version of Crystal listed below is installed on the same workstation as GIFTS. We cannot guarantee that reports written in versions of Crystal Reports later than version 10 will execute properly when run from the GIFTS Reports Library, or that reports written in versions of Crystal Reports later than 11 will run in the Report Manager.

• Crystal Reports 8.5.0.217	• Crystal Reports 9.0.1.0

Certified Browsers for Browser-Accessed Products

This applies to IGAM 6.0 and GIFTS Connections Server 3.6 (MyGIFTS & ReviewerCONNECT).

Note: All web browsers listed below were tested using their default settings.

• Internet Explorer® 10 • Internet Explorer® 9 • Internet Explorer® 8	• Mozilla® Firefox® (for PC and Mac) • Safari® (for PC and Mac) • Google Chrome

NOTES:

- Browsers are tested and certified using default settings.
- All browsers should have the latest updates available installed.
- Internet Explorer 11 is supported. However, this configuration has not been fully certified compatible with GIFTS products. If an issue is encountered, it may be necessary to revert to IE 10 or use another certified compatible browser instead.

GIFTS Connections Server 3.6 – Certified Products

Server Operating Systems

• Windows 8 Professional(*7) • Windows 7 Professional(*7) • Windows Server 2012	• Windows Server 2008 (*7) • Windows Server 2008 R2 (*8)

Client/Server Platforms and ODBC Drivers

- Microsoft® SQL Server® 2012 (64-bit)
- Microsoft® SQL Server® 2008 R2 Express (64-bit only)
- Microsoft® SQL Server® 2008
- Oracle® 10g and Oracle 11g (releases 10.2.0 and 11) (*3)

ODBC driver for the Crystal Reports viewer: filename CROR819.DLL, version 4.20.00.12

ODBC driver for the Crystal Reports viewer: filename CROR820.DLL, version 5.00.00.51

GIFTS Connections Server 3.6 – Supported Products

Supported versions of third-party products will *not* receive testing prior to the release of a new version of GIFTS Connections, nor with the issuance of maintenance releases. We encourage you to contact Technical Support if you encounter any difficulties with GIFTS Connections when used in conjunction with supported versions of third-party products.

However, it may be determined that a reported problem is caused specifically by the use of the supported version of a third-party program. Such problems may or may not be addressed in a subsequent maintenance release or version of GIFTS Connections. Further, in such cases, the resolution proposed by MicroEdge may be to upgrade the third-party program to a more current, certified version.

Client/Server Platforms

- Oracle 9i (releases 9.202)
  ODBC driver on Windows 2000 and XP systems: filename MSORCL32.DLL, version 2.575.1022.0
  ODBC driver on Windows XP systems: filename MSORCL32.DLL, version 2.575.1117.0

Footnotes

(*1) The Job Manager Service is not certified to run on 64-bit Windows operating systems. For 64-bit Windows, please use the Job Manager Exe instead. MyGIFTS and ReviewerCONNECT clients, please also note that Windows 7 & 8 Professional is not certified for use with the Job Manager.

(*2) Removed 02/2014. No longer applicable.

(*3) *Crystal Oracle Driver* - This driver is installed during the GIFTS 6.6 installation/upgrade process. In order for the GIFTS standard reports generated with the Crystal Reports viewer to run properly in an Oracle environment, this driver must be set up as the GIFTS DSN. For information about specifying this driver as the GIFTS DSN on a workstation, please refer to the *GIFTS 6.6 Installation and Technical Reference Guide*. With Windows Vista or 7, GIFTS 6.6 or later requires the use of version 5.0 of the Oracle ODBC driver for Crystal Reports viewer.

(*4) You can use any third party report writer to create reports, but if you use Crystal Reports you must use a compatible version. MicroEdge does not provide upgrades for Crystal Reports. To purchase an upgrade for Crystal Reports, contact your software distributor.

(*5) Intuit®, the makers of Quicken, has decided to stop supporting the QIF export format with the release of Quicken 2005. They have further decided that the new format OFX will only be available to Financial Institutions. Due to Intuit's decision we are unable to certify GIFTS with Quicken 2005. For more information regarding this decision, visit the Intuit website at http://web.intuit.com/personal/quicken/qif/qif_application_resource.html.

(*6) Note that the SQL Native Client driver is not supported for use with GIFTS 6.6; use the ODBC driver listed in this fact sheet.

(*7) MyGIFTS and ReviewerCONNECT are certified on Windows 7/8 and Windows Server 2008 64-bit, except they cannot send email using Microsoft Outlook. To install and run the GIFTS Connections Server on a 64-bit operating system, you will need to set up an SMTP email service in the GIFTS Administrator module's Setup>External Preferences .

(*8) Windows Server 2008 R2 (64-bit) is certified for MS SQL and Access database backends only. Oracle databases are not currently certified.

(*9) Microsoft acquired Great Plains Software in late 2000. Microsoft Dynamics GP can import using the standard Great Plains Dynamics export v.7.0/7.5 or other formats depending upon client configuration. However, as this product is highly configurable, our export format can be adjusted to match clients' needs.

(*10) For QuickBooks 2008 or later, the 2006/2007 import/export format is required for use with the Accounts Payable Module.