Content

This article details the operating systems, platforms, and software with which GIFTS Alta 1.7 and GIFTS Connections® Server 3.6 have been certified to be compatible.

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About GIFTS Alta Compatibility

GIFTS Alta and GIFTS Connections support key industry standards and are integrated with top-rated products. MicroEdge regularly expands the compatibility of GIFTS Alta and GIFTS Connections with each new version, as well as with periodic maintenance releases that are available to clients with active Maintenance and Support contracts.

This article also lists supported products for GIFTS Connections. Supported products are generally older versions of certified software. We encourage you to contact Technical Support if you have problems with supported products. Be aware, however, that future releases may not address problems with supported products, and that the solution Technical Support offers may be to upgrade to a certified version.

Obtaining the Latest Version of This Article

The information in this article is accurate as of the revision date found at the top of this page, and is subject to change. To ensure that your copy is up-to-date, you can view the latest version of this article in the Content tab of PowerME, the MicroEdge client portal.

MicroEdge Certification Policy

GIFTS Alta is certified with the latest version of supported products available at the time of the release of the software. Please note that service packs, upgrades, and versions made available after GIFTS Alta has been released are typically not certified until the next release of GIFTS Alta. At that time, only the latest version of the software is certified; interim releases made available during the intervening period are not certified.

GIFTS Alta - Certified Products

GIFTS Alta is certified to be compatible with the following products.

NOTE: GIFTS Alta is compatible with 32 and 64bit versions of all Microsoft products listed below unless noted otherwise. Please make sure you have installed the latest Service Pack available.

Workstation Operating Systems

• Windows 8.1 Professional(*1) • Windows 8.0 Professional(*1)	• Windows 7 Professional(*1)

Network Operating Systems

• Windows Server 2012 • Windows Server 2008 R2(*1)	• Windows Server 2008

Client/Server Platforms

NOTE: For optimal performance, it is recommended to use Microsoft SQL Server.

• Microsoft® SQL Server® 2012 • Microsoft® SQL Server® 2008 • Microsoft® SQL Server® 2008 R2	• Microsoft® SQL Server® 2008 R2 Express • Oracle® 10g and Oracle 11g (releases 10.2.0 and 11)

Citrix® Metaframe Presentation Server

Note: Citrix® must be installed under a certified network operating system.

• Citrix XenApp 6 • Citrix XenApp 6.5	• Citrix Presentation Server v4.0 • Citrix Metaframe XP Advanced Edition

Terminal Servers

• Windows Terminal Server 2008 R2 (64 bit)	• Windows Server 2008 SP-2 (certified using RemoteApp with Web Access)

Virtual Machine Environments

• Hyper-V Server 2012	• VMWare ESXi 5.1

Report Writer (*2)

• Crystal Reports® X (version 10.0.4.820)	• Crystal Reports XI (version 11.0.0.1994)

Microsoft Office Professional

• Microsoft Office Professional 2013 • Microsoft Office Professional 2010	• Microsoft Office 2007

NOTE: Office 365 users - Only a desktop installation of **Office 2007/2010/2013** connected to Office 365 is fully compatible with all MicroEdge products.

Email Systems

GIFTS Alta is compatible with all email software that complies with any of the following protocols:

• Microsoft Outlook® 2007 to 2013 (*2)	• SMTP

Accounting Systems

• ACCPAC® Plus v6.1a (DOS) • Blackbaud® Accounts Payable v6.30.166-6.42.411 (earlier versions are not certified) • Great Plains® Dynamics v6.0/7.0/7.5 • Microsoft Dynamics GP 2010/2013 (Great Plains) (*6) • LawsonTM v7.2 • Oracle Financials vII-10.5 • Quicken® 2004 (*3)	• Solomon IV v2.03 for Windows • AcuityTM v3.0 Release 2 • Blackbaud Financial Edge 7.1/7.2/7.5.32/7.61 • Great Plains eEnterprise v7.0 • MIP® Accounting • QuickBooks® Pro, Premier, & Enterprise 2004 – 2005 • QuickBooks® Pro, Premier, & Enterprise 2006 – 2013(*7) • SAP® v3.0

Antivirus Software

• SymantecTM AntiVirus Corporate Edition 10.0	• Symantec Endpoint Protection 11.0

Data Exports – from Standard Reports (Crystal Reports viewer)

• Adobe Acrobat (PDF) • Crystal Reports (RPT) • HTML 4.0 • Microsoft Excel 97-2000 • Microsoft Excel 97-2000 (data only) • Microsoft Word (RTF) • Microsoft Word Editable (RTF) • ODBC	• Record style (columns with spaces) • Report Definition • Rich Text Format (RTF) • Comma-separated values (CSV) • Tab-separated text • Text (ASCII) • XML • Record style (columns no spaces)

Data Exports – from Ad Hoc and Standard Reports (Active Reports viewer)

• Adobe Acrobat (PDF) • ASCII text • Hypertext (HTML)	• Image (TIF) • Microsoft Excel (XLS) • Microsoft Word (RTF)

Data Exports – from the Workspace

• Microsoft Excel (XLS)	• Hypertext (HTML)

Data Imports

Note: Some imports require purchase of the optional Import Module.

• Contact Import • Detailed Matching GIFTS Alta Import • Grant Summary Import • Organization Import	• Detailed Grants Import • Donor Import • Matching GIFTS Alta Summary Import • User Import

GIFTS Alta - Supported Products

Supported versions of third-party products will *not* receive testing prior to the release of a new version of GIFTS Alta, nor with the issuance of maintenance releases. We encourage you to contact Technical Support if you encounter any difficulties with GIFTS Alta when used in conjunction with supported versions of third-party products.

However, it may be determined that a reported problem is caused specifically by the use of the supported version of a third-party program. Such problems may or may not be addressed in a subsequent maintenance release or version of GIFTS Alta. Further, in such cases, the resolution proposed by MicroEdge may be to upgrade the third-party program to a more current, certified version.

Client/Server Platforms

• Oracle® 11.2	

Certified Browsers for Browser-Accessed Products

This applies to IGAM 5.5 and GIFTS Connections Server 3.6 (MyGIFTS Alta & ReviewerCONNECT).

Note: All web browsers listed below were tested using their default settings.

• Internet Explorer® 10 • Internet Explorer® 9 • Internet Explorer® 8	• Mozilla® Firefox® (for PC and Mac) • Safari® (for PC and Mac) • Google Chrome

NOTES:

- Browsers are tested and certified using default settings.
- All browsers should have the latest updates available installed.
- Internet Explorer 11 is supported. However, this configuration has not been fully certified compatible with GIFTS products. If an issue is encountered, it may be necessary to revert to IE 10 or use another certified compatible browser instead.

GIFTS Connections Server 3.6 Certified Products

Server Operating Systems

• Windows 8.1 Professional (*4) • Windows 8.0 Professional (*4) • Windows 7 Professional (*4)	• Windows Server 2012 (*4) • Windows Server 2008 (*4) • Windows Server 2008 R2 (*4)

Client/Server Platforms

NOTE: For optimal performance, it is recommended to use Microsoft SQL Server.

• Microsoft® SQL Server® 2012 • Microsoft® SQL Server® 2008 • Microsoft® SQL Server® 2008 R2 Express	• Microsoft SQL Server 2005 • Oracle® 10g and Oracle 11g (releases 10.2.0 and 11)

Footnotes

(*1) The Job Manager Service is not certified to run on 64-bit Windows operating systems. For 64-bit Windows, please use the Job Manager Exe instead. MyGIFTS and ReviewerCONNECT clients, please also note that Windows 7 & 8 Professional are not certified for use with the Job Manager.

(*2) You can use any third party report writer to create reports, but if you use Crystal Reports you must use a compatible version. MicroEdge does not provide upgrades for Crystal Reports. To purchase an upgrade for Crystal Reports, contact your software distributor.

(*3) Intuit®, the makers of Quicken, has decided to stop supporting the QIF export format with the release of Quicken 2005. They have further decided that the new format OFX will only be available to Financial Institutions. Due to Intuit's decision we are unable to certify GIFTS Alta with Quicken 2005. For more information regarding this decision, visit the Intuit website at http://web.intuit.com/personal/quicken/qif/qif_application_resource.html.

(*4) MyGIFTS and ReviewerCONNECT are certified on Windows 7/8 and Windows Server 2008/2012 64-bit, except they cannot send email using the MAPI protocol (as used by Outlook, for example). To install and run the GIFTS Connections Server on a 64-bit operating system, you will need to set up an SMTP email service in the GIFTS Administrator module's Setup>External Preferences .

(*5) Only the Professional version of Microsoft Office is certified compatible with GIFTS Alta. Other editions such has Home, Business, etc. are not guaranteed compatible.

(*6) Microsoft acquired Great Plains Software in late 2000. Microsoft Dynamics GP can import using the standard Great Plains Dynamics export v.7.0/7.5 or other formats depending upon client configuration. However, as this product is highly configurable, our export format can be adjusted to match clients' needs.

(*7) For Quickbooks 2008 or later, the 2006/2007 import/export format is required for use with the Accounts Payable Module.