MicroEdge Internet Grant Application Manager® 5.5

SYSTEM REQUIREMENTS & COMPATIBILITY FACT SHEET

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System Requirements for IGAM 5.5

This document details the software requirements and other technical considerations which must be met to use the Online Applications\Internet Grants Application Manager (IGAM) 5.5 with GIFTS 6.5, GIFTS Alta 1.6, GIFTS Online 5.0, and FIMS 14 by applicants and grantmakers.

Minimum Hardware and Software Requirements

These are the requirements for Applicants and Grantmakers:

Applicant Requirements

Applicants must have access to the Internet and a Web browser that allows cookies.

Applicants do not require Microsoft Silverlight to access Application/Requirement forms or their My Account site.

Browser Requirements for Grantmaker and Applicant

We have certified the following browser versions with IGAM 5:

- Internet Explorer® 10
- Internet Explorer® 9
- Mozilla® Firefox® (for PC and Mac)
- Safari® (for PC and Mac)
- Google Chrome

NOTES:

- Browsers are tested and certified using default settings.
- All browsers should have the latest updates available installed.
- **Internet Explorer 11 is supported.** However, this configuration has not been fully certified compatible with GIFTS Online. If an issue is encountered, it may be necessary to revert to IE 10 or use another certified compatible browser instead.
- If IE 11 is your only browser option, please note that document check-in/out functionality will not be available. For more details on this issue and a workaround, refer to the Solution article #2639 in the MicroEdge PowerME portal. https://c.na11.visual.force.com/apex/solution

Grantmaker Requirements

- **An Internet connection**: The workstation where you will be using IGAM to publish forms and retrieve applications and requirements must have an Internet connection. The connection should allow HTTP traffic over port 80 or HTTPS over port 443.
- **Display screen resolution:** minimum of 1280 x 720 pixels.
- **Running the Installation**: IGAM 5.5 is installed automatically with the installation of GIFTS 6.5, GIFTS Alta 1.6, and FIMS 14. The installation must be run from an existing GIFTS, GIFTS Alta, or FIMS with IGAM workstation WITH access to the IGAM servers.

- **GIFTS Online Users:** Microsoft Silverlight is required to access GIFTS Online.
- **Upgrade to FIMS 14** requires FIMS 12.5 or later. Please contact Technical Support if you have an earlier version of FIMS.
- **Upgrade to GIFTS 6.5** requires GIFTS 6.4 or later. Please contact Technical Support if you have an earlier version of GIFTS.
- **Upgrade to GIFTS 6.5** may also require manual uninstall/reinstall of add-on features such as GIFTS Connections Server, Links Plus, Reminders Plus, Report Manager, and Job Manager if they were previously installed. Please refer to the GIFTS 6.5 Upgrade Guide for more details.
- **Upgrade to GIFTS Alta 1.6** requires GIFTS 6.4 or GIFTS Alta 1.1 or later. Please contact Technical Support if you have an earlier version of GIFTS.
- **Upgrade to GIFTS Alta 1.6** may also require manual uninstall/reinstall of add-on features such as GIFTS Connections Server, GIFTS Alta Link, GIFTS Alta Reminders, Report Manager, and Job Manager if they were previously installed. Please refer to the GIFTS Alta Upgrade Guide for more details.
- Upgrade to IGAM 5.5 requires IGAM 5 to already be installed.
- Current MyGIFTS/ReviewerCONNECT users must have version 3.6 or higher to be compatible with GIFTS 6.5 or GIFTS Alta 1.6 and IGAM 5.5.

Optional Installation Requirements

- If you want to take advantage of IGAM's correspondence features to generate printed correspondence or email messages to applicants, you must have Microsoft® Word for Office 2007, Office 2010 Professional, or Office 2013 Professional.
  NOTE: Please install the latest Service Pack for your version of MS Office in order to assure compatibility.
- If you wish to accept file attachments with your GIFTS applications or requirements, you must have the GIFTS Document Manager installed. You will also need to have adequate file storage available to store the attachments.
- If you wish to include custom fields on your GIFTS, GIFTS Alta, or GIFTS Online forms, you must have the GIFTS Customizer or the GIFTS Blueprint Module included in your configuration.