# **BLACKBAUD CRM<sup>™</sup>**

Prospect Management 2

### **COURSE TYPE**

» Technology

### MODALITY

» Instructor-Led Event

#### **DURATION**

» 3 Hours

#### **DELIVERY METHOD**

- » Online
- » Onsite

#### PREREQUISITES

- » Blackbaud CRM: Fundamentals
- » Blackbaud CRM: Constituent Management
- » Blackbaud CRM: Prospect Management 1

### COURSE OVERVIEW

Join us for this instructor-led classroom event that looks more deeply at solicitation, stewardship, and reporting. This course enables participants to continue building essential relationships and further the prospect management cycle.

# TARGET AUDIENCE

This course is designed for those responsible for any aspects of Prospect Management at their organization, such as gift officers, prospect management team, and Directors of Development.

#### LEARNING OBJECTIVES

- Review the purpose and contents of an Opportunity record
- Edit and complete an Opportunity record at the point of Solicitation
- Prepare the Opportunity to receive revenue, following Acceptance
- Discuss stewardship of cultivated gifts by Fundraisers
- Write a one-off letter to a constituent
- View Opportunities and Asks
- Run the Opportunity pipeline report
- Run the Prospect plan analysis report

### VIEW ADDITIONAL INFORMATION

- <u>Registration information</u>
- Blackbaud University policies
- View the complete curriculum for Blackbaud CRM

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www.blackbaud.com/training

#### LEARN MORE ABOUT BLACKBAUD UNIVERSITY

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